

CITY OF
WOLVERHAMPTON
COUNCIL

Cabinet (Performance Management) Panel

Monday, 18 March 2019

Dear Councillor

CABINET (PERFORMANCE MANAGEMENT) PANEL - MONDAY, 18TH MARCH, 2019

I am now able to enclose, for consideration at next Monday, 18th March, 2019 meeting of the Cabinet (Performance Management) Panel, the following report that was unavailable when the agenda was printed.

Agenda No Item

- 7 **Quarter Three Corporate Top - 25 Indicators (Pages 3 - 6)**
[To receive an update on performance against the Council's top 25 corporate indicators in quarter three (October to December 2018)]

If you have any queries about this meeting, please contact the democratic support team:

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CITY OF WOLVERHAMPTON COUNCIL	Cabinet (Performance Management) Panel 18 March 2019
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Report title	Quarter Three Corporate top-25 indicators (1 October – 31 December 2018)	
Decision Designation	AMBER	
Cabinet member with lead responsibility	Councillor Val Gibson Governance	
Key decision	No	
In forward plan	No	
Wards affected	All Wards	
Accountable director	Tim Johnson, Managing Director	
Originating service	Insight and Performance, Communications	
Accountable employee(s)	Ian Fegan Tel Email	Head of Service, Communications 01902 554286 Ian.Fegan@wolverhampton.gov.uk
Report to be/has been considered by		

Recommendation for noting:

That Cabinet (Performance Management) Panel is recommended to note:

1. The Council's performance against its top 25 performance indicators in quarter three (October to December 2018) of the 2018 to 2019 financial year.

1.0 Purpose

- 1.1 Following on from the previous update to Cabinet (Performance Management) Panel in December 2018, the purpose of this report is to update members on performance against the council's top 25 corporate indicators in quarter three (October to December 2018).

2.0 Background

- 2.1 Effective use of data and information to support decision-making and transformation is vitally important to the future success of the council.
- 2.2 As part of the Council's wider data strategy, building on previous work to develop an Outcome-Based Accountability (OBA) framework, the Council has implemented a new approach to managing insight and performance.
- 2.3 This includes the development of a suite of performance dashboards to support directors and managers to monitor and improve operational service delivery, a set of 25 top corporate indicators - selected for their strategic importance (nationally and locally) – and WV Insight, a new open data platform.

3.0 Top 25 Corporate indicators

- 3.1 The Business Intelligence Managers for People and Place will present the Quarter 3 2018 to 2019 top 25 performance indicator results using Power Bi.
- 3.2 In summary, five indicators are demonstrating improving performance, 16 are stable, there are no areas highlighted for improvement, two are annual indicators and two are under review.
- 3.3 Improving performance includes the:
- number of 18-65-year-old residents supported into work
 - percentage of council tax and business rates collected
 - number of reported fly tipping incidents on public land
 - number of people aged 18-64 whose long-term support needs were met by admission into residential or nursing care homes per 100,000 population
 - number of over 65-year-olds who receive care in residential / nursing homes per 100,000 population
- 3.4 As an update to last quarters area for improvement “the number of fly-tipping incidents on public land”. There has been an ongoing improvement month on month during this quarter following the introduction of the new enforcement and public information approach to target offenders and better engage communities to tackle the problem. Reported incidents have reduced by 118 from quarter 2 to this quarter which demonstrates an 18% decrease quarter on quarter.

5.0 Financial implications

- 5.1 There are no financial implications associated with the recommendations in this report as Panel is only requested to note progress on performance against key indicators in quarter three. It is worth noting, however, that improved use of data and analysis to provide meaningful insight supports evidence-based decision making and the Council's drive to be more efficient and effective in resource use.
[GE/11032019/W]

6.0 Legal implications

- 6.1 There are no direct legal implications arising from this report.
[TS/11032019/Q]

7.0 Equalities implications

- 7.1 There are no direct equalities implications arising from this report.

8.0 Environmental implications

- 8.1 There are no direct environmental implications arising from this report.

9.0 Project Implications

- 9.1 There are no direct equalities implications arising from this report.

10.0 Human resources implications

- 10.1 There are no direct human resource requirements resulting from this report.

11.0 Corporate landlord implications

- 11.1 There are no direct corporate landlord implications from this report.

12.0 Schedule of background papers

- 12.1 13 June 2018 – Update on development of new Outcomes Based Accountability Performance Framework and new WV Insight Portal
- 12.2 17 September 2018 – New Insight and Performance Strategy and Top 25 Corporate Indicators.
- 12.3 17 December 2018 – Top 25 Corporate Indicators and WV Insight phase 2 plan.

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