

Cabinet (Performance Management) Panel

23 November 2015

Time 5.00 pm **Public Meeting?** YES **Type of meeting** Executive

Venue Committee Room 2 - Civic Centre, St Peter's Square, Wolverhampton WV1 1SH

Membership

Chair Cllr Paul Sweet (Lab)

Labour

Cllr Peter Bilson
Cllr Claire Darke
Cllr Steve Evans
Cllr Val Gibson
Cllr Andrew Johnson
Cllr Roger Lawrence
Cllr Elias Mattu
Cllr John Reynolds
Cllr Sandra Samuels

Quorum for this meeting is two Councillors.

Information for the Public

If you have any queries about this meeting, please contact the democratic support team:

Contact Dereck Francis
Tel/Email Tel: 01902 555835 or dereck.francis@wolverhampton.gov.uk
Address Democratic Support, Civic Centre, 1st floor, St Peter's Square,
Wolverhampton WV1 1RL

Copies of other agendas and reports are available from:

Website <http://wolverhampton.moderngov.co.uk>
Email democratic.support@wolverhampton.gov.uk
Tel 01902 555043

Please take note of the protocol for filming, recording, and use of social media in meetings, copies of which are displayed in the meeting room.

Some items are discussed in private because of their confidential or commercial nature. These reports are not available to the public.

Agenda

Part 1 – items open to the press and public

Item No. *Title*

MEETINGS BUSINESS ITEMS

- 1 **Apologies for absence**
- 2 **Declarations of interests**
- 3 **Minutes of the previous meeting (14 September 2015)** (Pages 3 - 6)
[For approval]
- 4 **Matters arising**
[To consider any matters arising from the minutes of the previous meeting]

DECISION ITEMS (AMBER - DELEGATED TO CABINET (PERFORMANCE MANAGEMENT PANEL)

- 5 **Corporate Performance Report Quarter Two** (Pages 7 - 52)
[To receive and comment on the quarter two performance]
- 6 **Information Governance Performance Report - Quarter Two 2015/16** (Pages 53 - 58)
[To receive and comment on the quarter two performance]
- 7 **Housing Managing Agents Performance Monitoring Report- Quarter One**
(Pages 59 - 82)
[To receive and comment on the quarter one performance]
- 8 **People Directorate Annual Complaints and Representations Procedure Reports** (Pages 83 - 152)
[To receive and comment on the annual complaints and representations procedure reports]
- 9 **Better Care Fund Update** (Pages 153 - 162)
[To receive and note the update]
- 10 **HeadStart Wolverhampton** (Pages 163 - 168)
[To report on progress with HeadStart Wolverhampton and the timeline of activities in order to present Wolverhampton's bid to Big Lottery for additional funding in 2016]