

Decisions taken by the Cabinet (Performance Management) Panel on Monday, 27 February 2017

Agenda Item No	Topic	Decision
Part A – Items considered in public		
1	Apologies for absence	No apologies for absence were received.
2	Declarations of interests	No declarations of interests were made.
3	Minutes of the previous meeting - 28 November 2016	That the minutes of the previous meeting on 28 November 2016 be approved as a correct record and signed by the Chair.
4	Matters arising	None
5	Children's Services Transformation - Impact of Early Intervention	<ol style="list-style-type: none"> 1. That the impact of the Children's Services transformation programme on the 2078 children that the Early Intervention Service have supported between April to September 2016 be acknowledged. 2. That the ongoing work to maintain families at an early intervention level which has led to only 5% of cases within the first six months requiring escalation to social care, achieving the aim of delivering the right services at the right level and right time be endorsed.

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		<ol style="list-style-type: none"> 3. That the importance of the wider impact of early intervention services in supporting people back into employment through the successful implementation of the youth employment initiative within early intervention be recognised. 4. That the recruitment of 21 parent champions and the positive impact this has had, particularly for five who have moved into employment or are actively seeking jobs be celebrated. 5. That the work undertaken by universal service practitioners in supporting the council to improve its take-up of two-year nursery places to 80% be endorsed. 6. That the work undertaken with partners through the recent successful locality conferences which saw 276 partners across the city engage in dialogue about early intervention be acknowledged. 7. That the pathways that are being developed with key stakeholders, in relation to domestic abuse and housing to secure the best outcomes for families be endorsed.
6	Update on Progress and Impact of the Specialist Support Service	<ol style="list-style-type: none"> 1. That the overall positive impact of the Specialist Support service, following the Children's Service redesign, on children and families in Wolverhampton, in respect of its aims of safely preventing family breakdown be acknowledged. 2. That the significant reduction in Looked After Children as a result Children's Services transformation work be acknowledged.

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		<ol style="list-style-type: none"> 3. That the increase in the range of services available to support families in crisis and on the edge of care be acknowledged. 4. That the impact of the Intensive Family Support team, Family Group Conferencing and Upper Pendeford Short Break interventions have had on keeping families together safely be acknowledged. 5. That the benefits of the Vulnerable Young Person's team in dealing with vulnerability as a whole resulting in earlier and effective safeguarding of young people be acknowledged. 6. That the opportunities to further develop the work of the Specialist Support service, specifically with regards to developing the workforce and the further support to vulnerable families via therapeutic support and the Supporting Women in the Community and at Home (SWITCH) project be acknowledged.
7	Housing Managing Agents Performance Monitoring Report - Quarter Three October to December 2016	<ol style="list-style-type: none"> 1. That the performance of the housing management agents for the quarter three of 2016/17 be noted. 2. That further data on the impact Channel Shift programme was having on customer care performance be included in future monitoring reports.
8	Information Governance Performance Report - Quarter Three 2016/17	That the performance of Information Governance for quarter three of 2016/17 be noted.

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9	Performance Management Information Legal Liability Claims	That it be noted that there is a high level of assurance that the Council has robust and compliant claims handling processes in place which reduces the financial exposure to the lowest possible level on claims the Council is legally liable to settle.
10	City Scorecard, Corporate Plan and Outcomes Based Planning Update	<ol style="list-style-type: none"> 1. That the development of QlikView corporate performance applications be endorsed and progress to date to develop an oversight and monitoring system for corporate plan priorities and other key performance indicators in QlikView be noted. 2. That the Council's approach to implementing a new outcome-based planning corporate performance framework be endorsed and progress to date be noted. 3. That arrangements be made to demonstrate the QlikView corporate performance applications and their benefits to a wider group of Councillors.