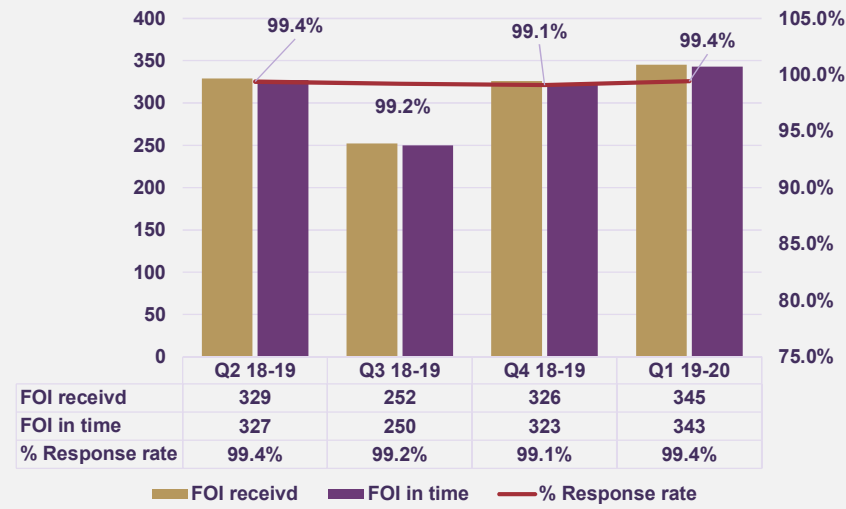


Information Governance

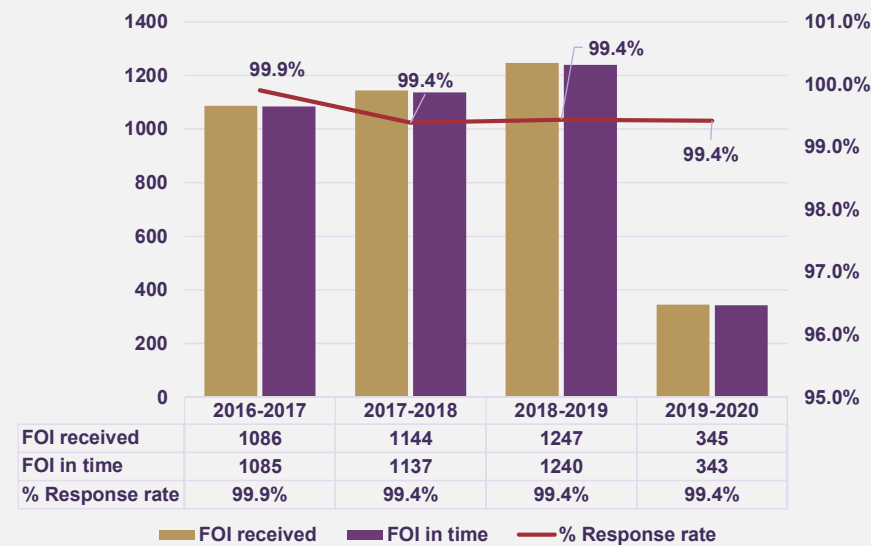
Quarter 1 2019-2020

Freedom of Information

FOI Quarterly Performance Q2 18-19 to Q1 19-20



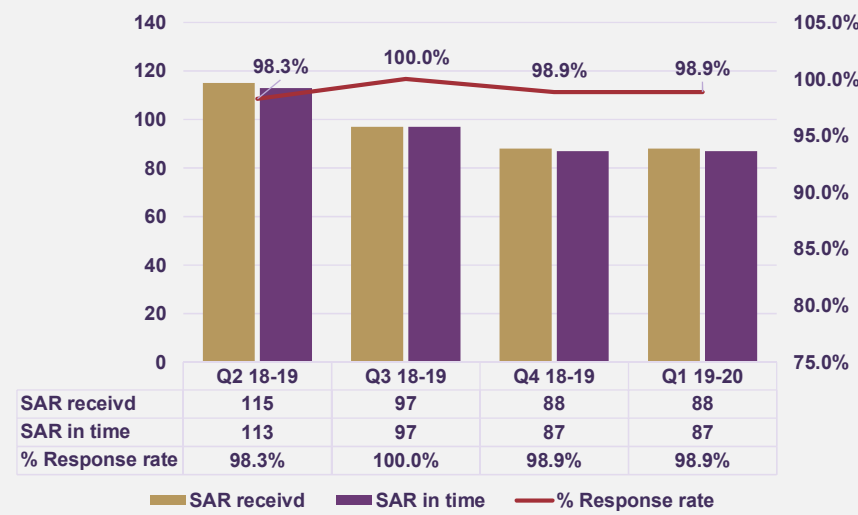
FOI Performance - Annual Comparison - 2016-17 to date



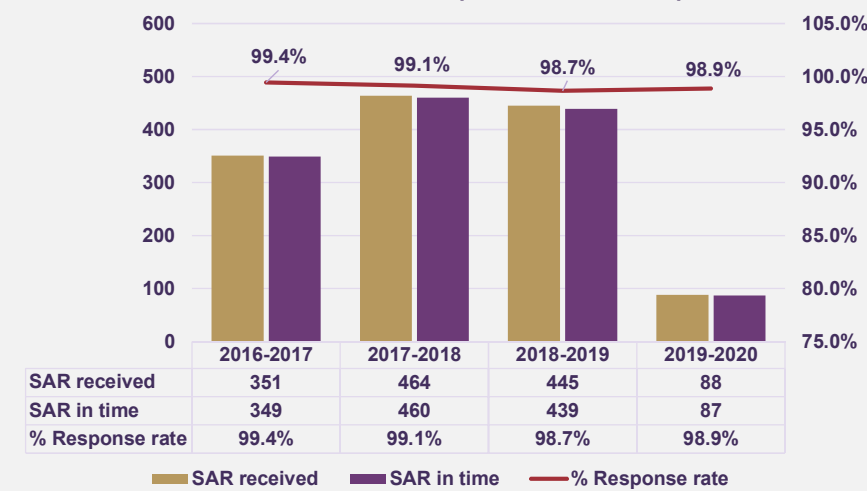
Volumes of FOI and EIR requests are slightly higher than the last quarter. Two requests went over the statutory time limit however the response rate remains high at 99.4%.

Data Protection

SAR Quarterly Performance - Q 18-19 to Q4 18-19



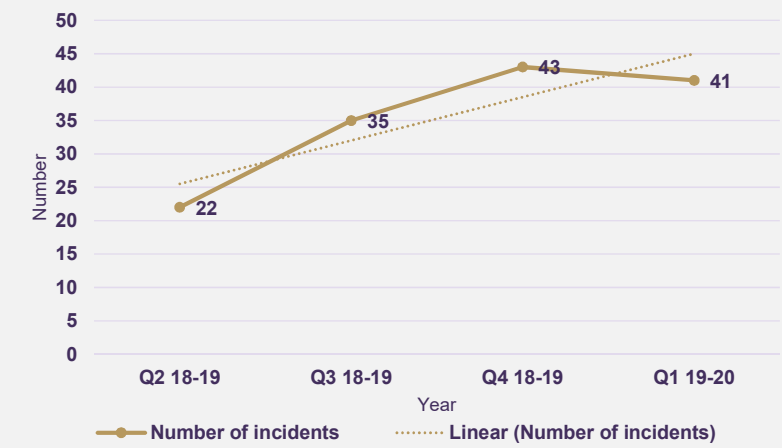
SAR Performance - Annual Comparison - 2016-17 to present



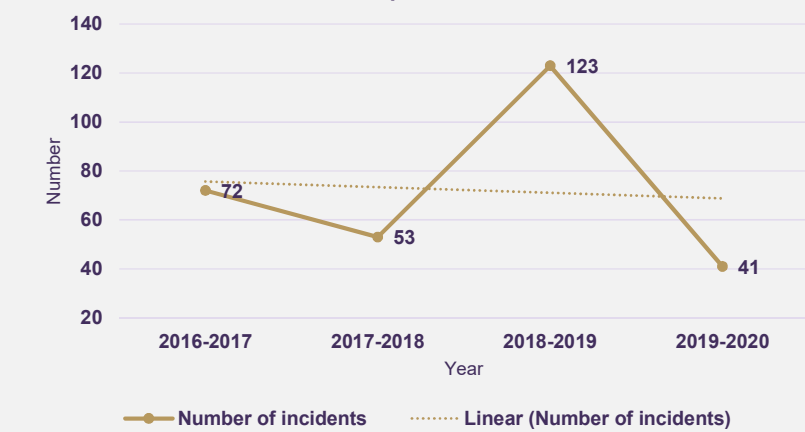
Volumes of personal data requests received this quarter remain static at 88 and are in line with previous quarters. Like the last quarter, one request went over the statutory timeframe equating to a 98.9% response rate.

Information Incidents

Number of incidents - Quarterly performance Q2 18-19 to Q1 19-20



Number of incidents to Annual Comparison 2016-17 to present



The volumes of incidents reported this quarter are slightly lower than last quarter however still remain high in relation to volumes reported in previous quarters. All incidents reported were categorised as low risk.