

Children's Social Work Health Check e 2019

CITY OF
WOLVERHAMPTON
COUNCIL

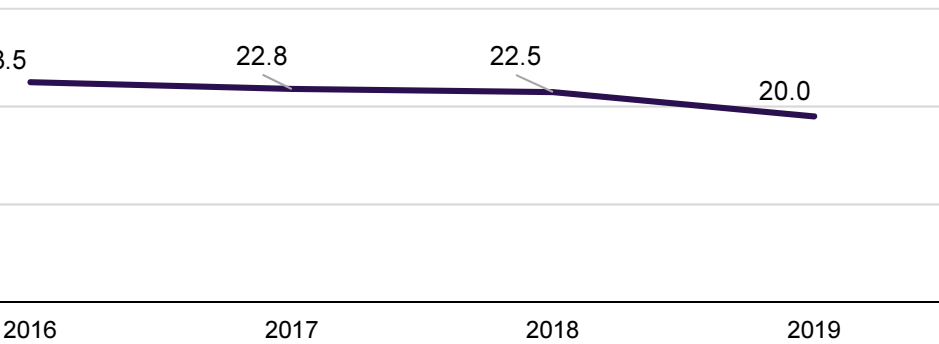
Our mission:
Working as one to
serve our city



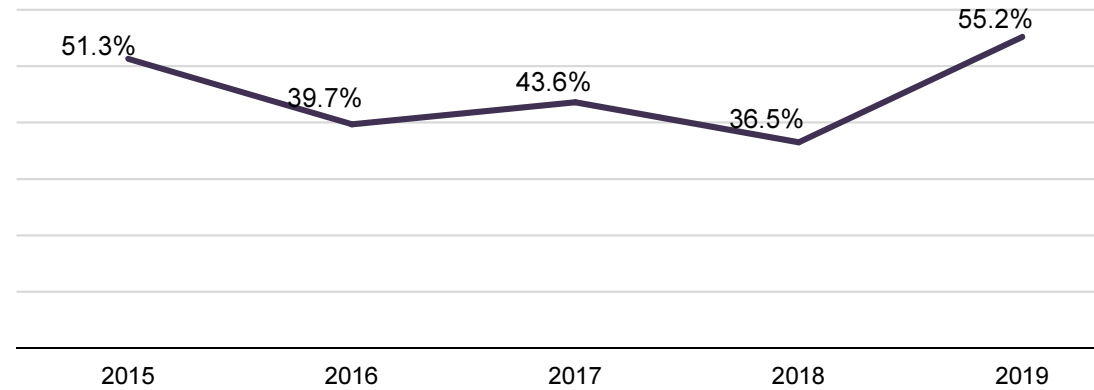
Children's Social Work Health Check 2019

Effective Workload Management

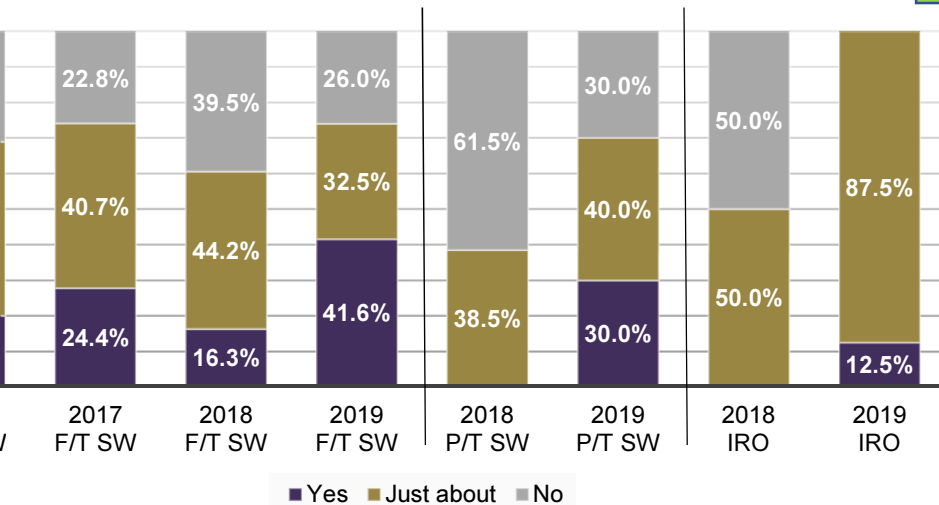
Average no. of CYP/cases held



% of people never, rarely or occasionally feeling stressed

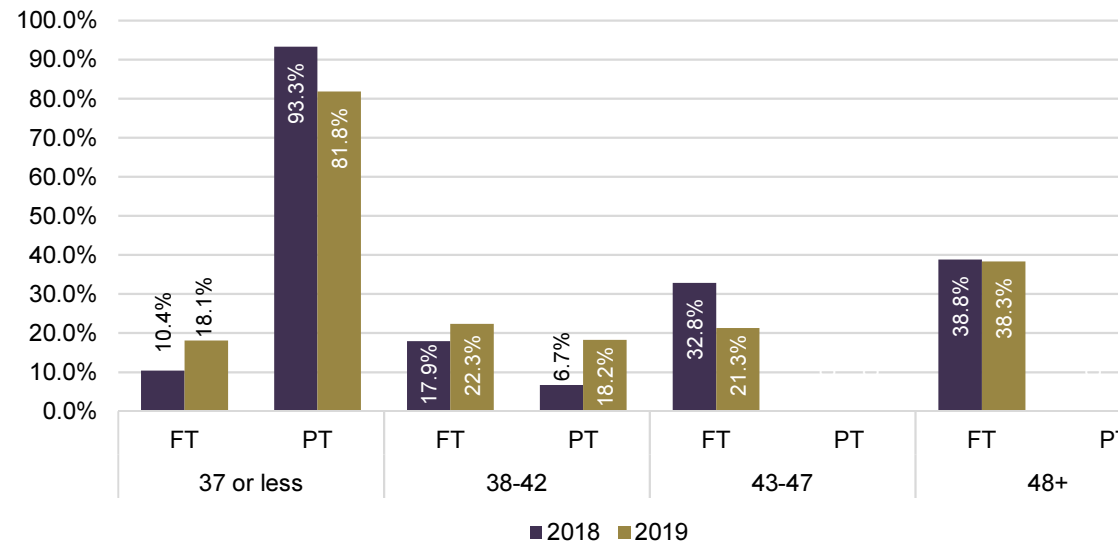


Caseload / No. CYP Manageability*



* prior to 2019, the question referred to caseload rather than number of people

No. hours worked per average week*

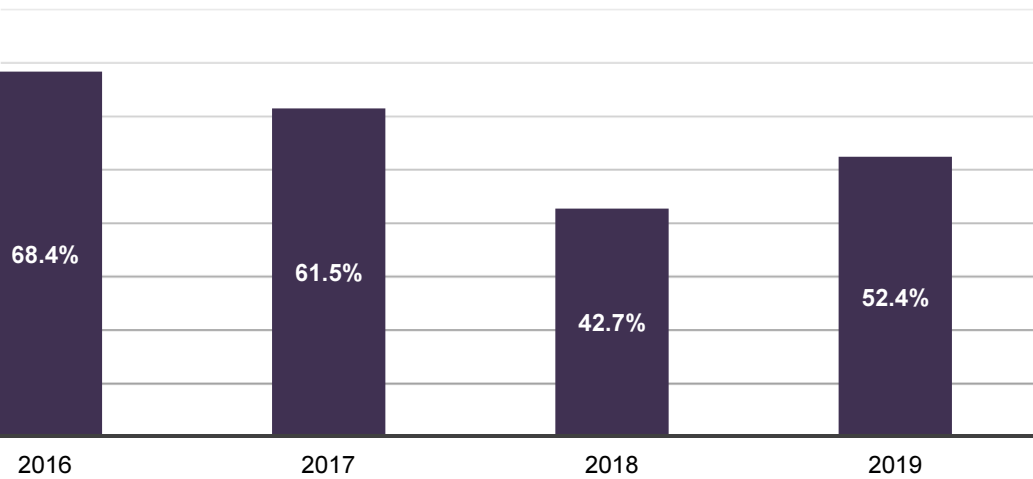


* Breakdown for years prior to 2018 not available

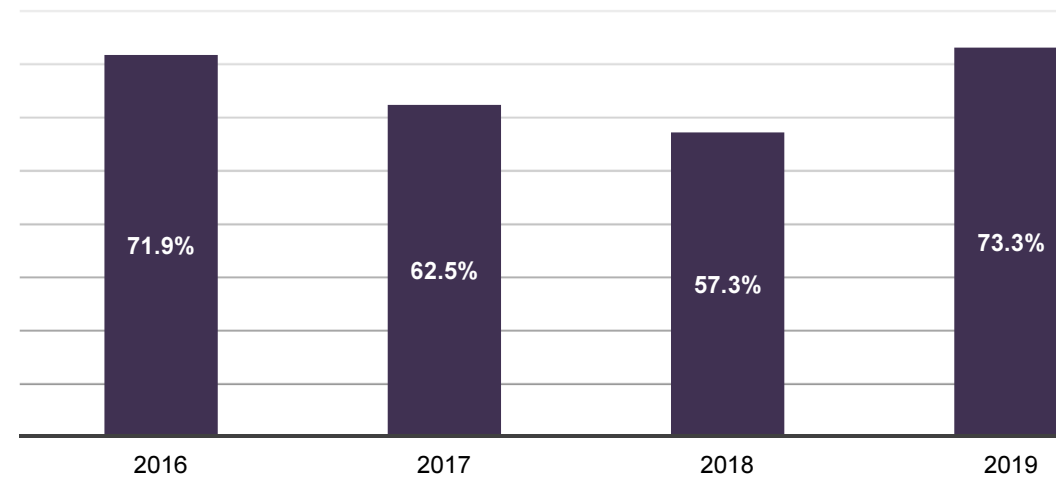
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Effective Workload Management / Having the Right Tools for the Job / Healthy Workplace

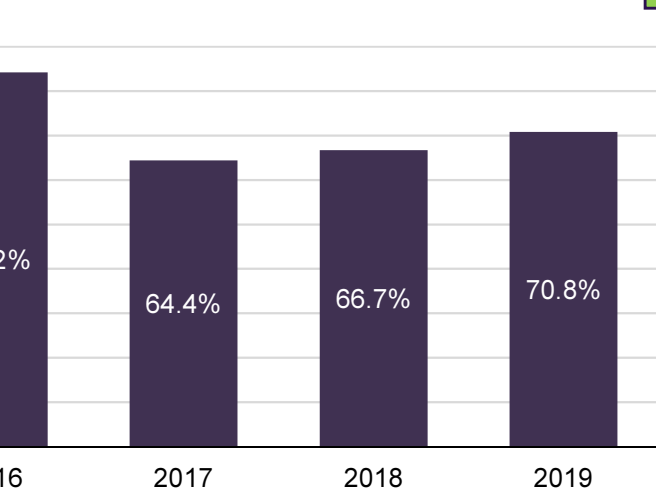
% receiving regular monthly supervision 



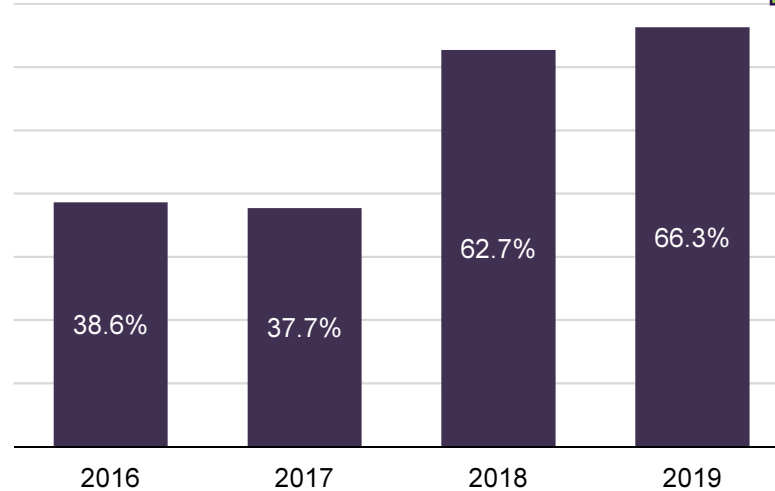
% satisfied with quality of supervision



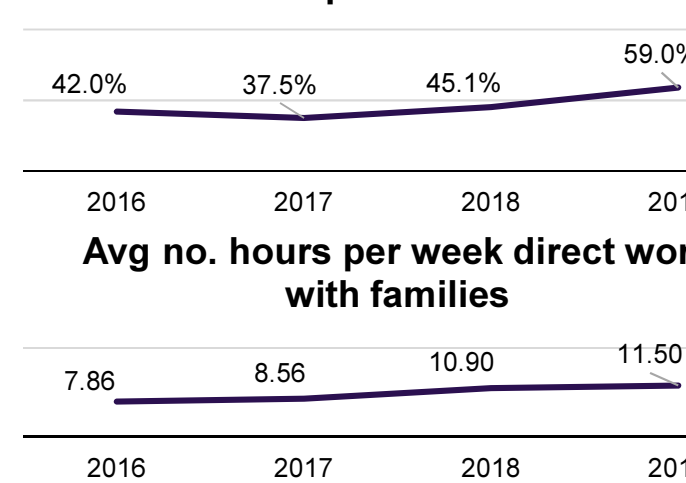
% satisfied with line manager/supervisor support 



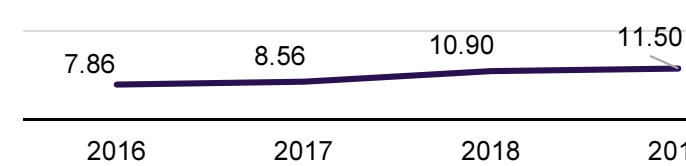
% accessing articles/research 



% who have had an observation of practice



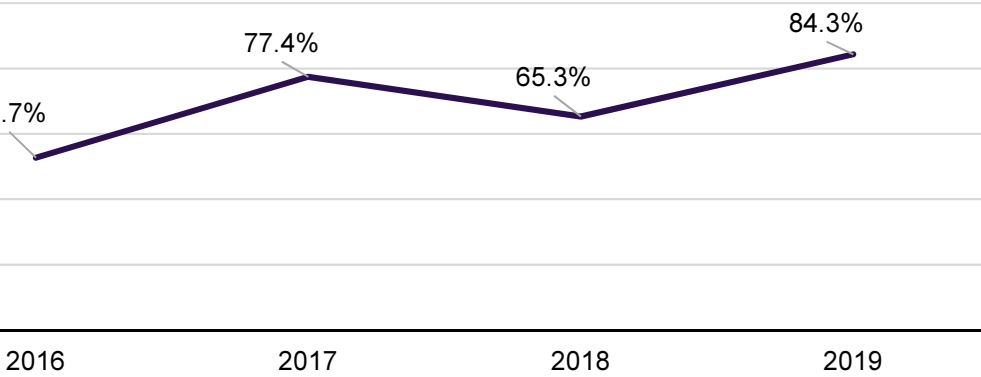
Avg no. hours per week direct work with families



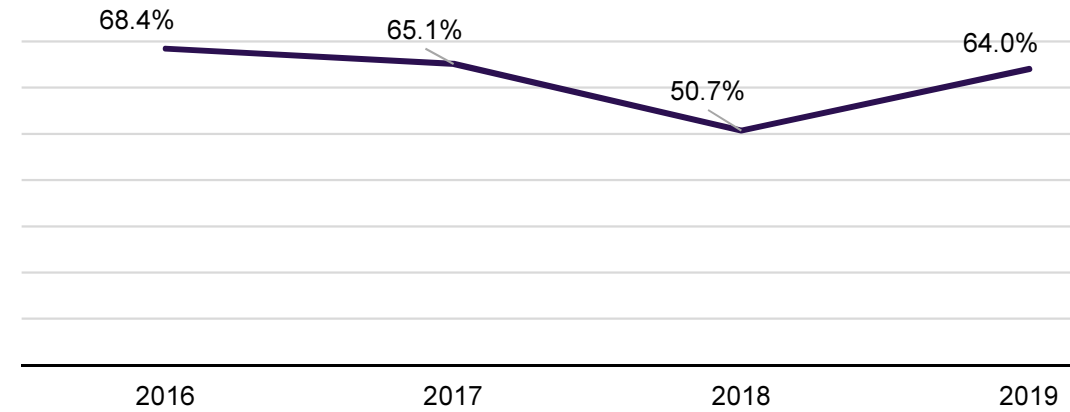
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Getting the Right Tools for the Job / Effective Service Delivery

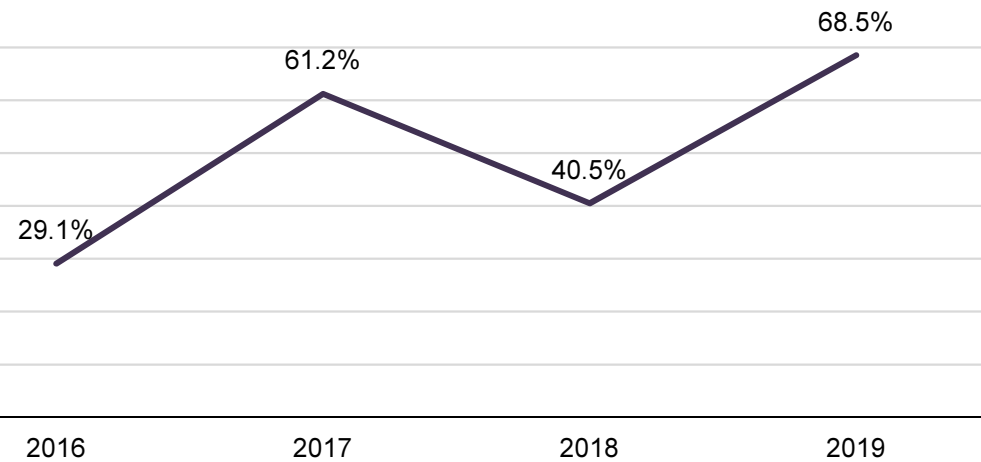
% feel communication between management and frontline staff effective and appropriate



% satisfied with learning opportunities



% planning to stay with the council in next 12 months



% feel proud to work for CWC

