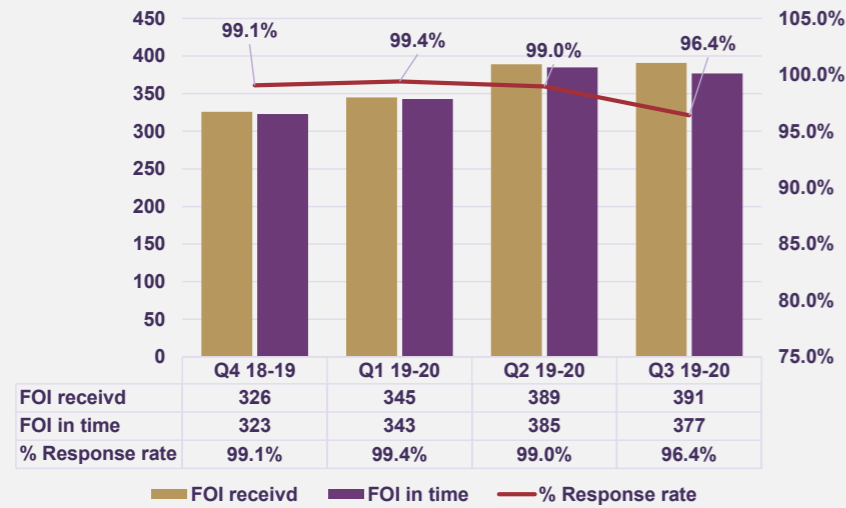


Information Governance

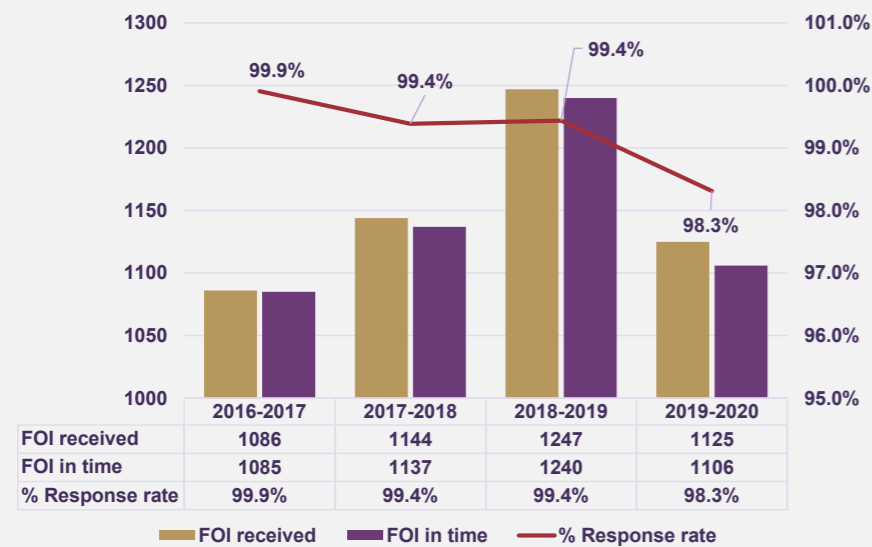
Quarter 3 2019-2020

Freedom of Information

FOI Quarterly Performance Q4 18-19 to Q3 19-20



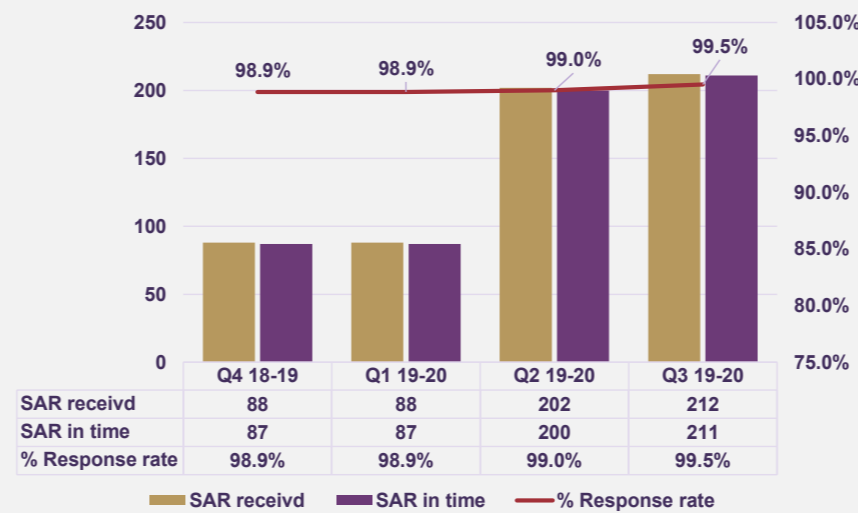
FOI Performance - Annual Comparison - 2016-17 to date



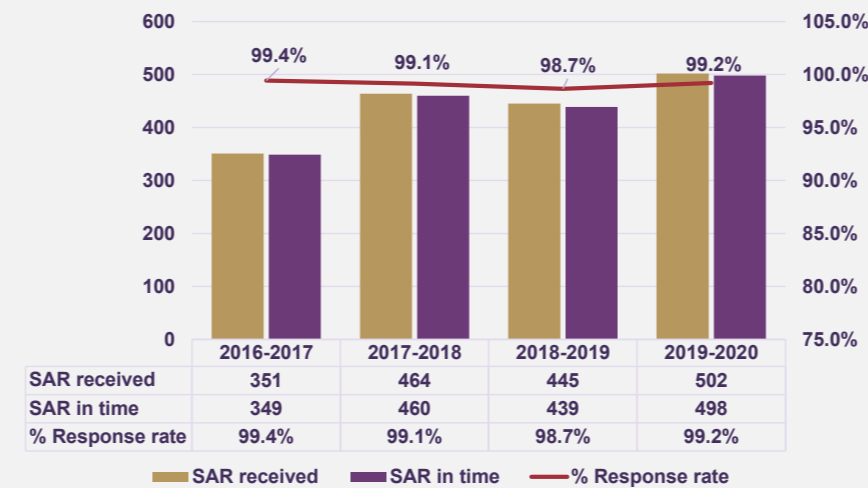
Volumes of FOI and EIR requests received are comparable to the last quarter. 14 requests in Q3 went over the statutory time limit however the response rate remains high at 96.4% and is above the threshold (90%) set by the ICO.

Data Protection

DP Quarterly Performance - Q4 18-19 to Q3 19-20



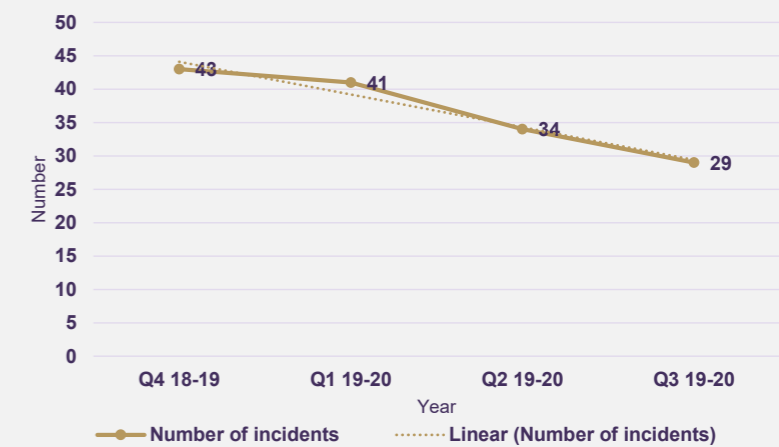
SAR Performance - Annual Comparison - 2016-17 to present



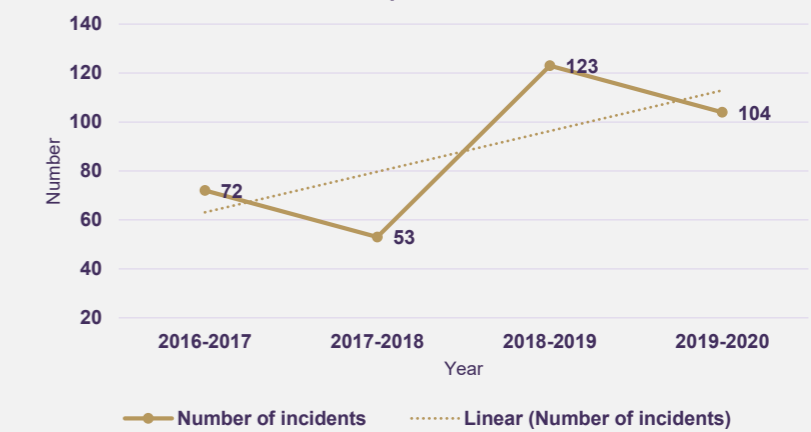
The number of DP/SARS requests remain comparable to the volumes received in the last quarter. 1 SAR went over the statutory timeframe, equating to a 99% response rate. This request was particularly voluminous and complex in nature.

Information Incidents

Number of incidents - Quarterly performance Q4 18-19 to Q3 19-20



Number of incidents to Annual Comparison 2016-17 to present



The volumes of incidents reported this quarter are slightly lower than last quarter. All incidents reported for the quarter were categorised as low risk (green), with the exception of one which was recorded as medium (amber).