

Scrutiny Work Programme Connected City

September 2020

Connected City

- Cross cutting theme agreed by Scrutiny Board at the meeting held on Tuesday 14 July 2020.
- Connectivity and digital considerations to be considered as part of all items added to the work programme.
- Outcomes and recommendations from all panels will then be fed back to Scrutiny Board to unify into one comprehensive report based on the connected city theme.
- This report and any recommendations made can then be submitted to Cabinet for consideration.

Why Connected City?

- **Digital Revolution in Wolverhampton underway:**

- Increasing productivity, sparking innovation and driving economic growth by creating new jobs, attracting start-ups and enticing further inward investment.
- Enabling those in education, health and social care sectors to adopt the latest technologies.
- Enabling e-learning techniques in schools, college and universities.
- Providing the foundation for crucial health and social care solutions such as remote monitoring and remote consultations.

- **Roll out of 5G:**

- The Digital divide: Covid-19 has highlighted more issues than previously realised and if not addressed the identified gap will grow - its not just older people who are being left behind:
- 59,000 citizens do not have access to basic digital skills & 35,000 citizens have not been online in the last three months
- Many of those who have not been online are under 60 and often the more vulnerable citizens
- Only 52% of the workforce have the necessary digital skills for work

- **Change is happening faster than we think – it continues to evolve and adapt as the needs of the end user evolve and change. How do we keep up with this to support our citizens?**

Adults and Safer City

How do we use and engage connectivity and digital means to help:

- Reduce isolation and increase independence by enabling residents to stay at home for longer and access services
- Support and improve communication with partners and providers
- Recruitment, commissioning and volunteering
- Financial support for those in need
- Hospital discharge and admission avoidance
- GP and hospital consultations
- Support a safer city
- Supporting provider shortages

Work Programme Considerations

1. Does it link to the agreed Connected City theme?
2. Is the issue in the public interest?
3. Can scrutiny add value by looking at it?
4. Where is the evidence to support looking at this issue?
5. Can we evidence impact?
6. Is there a change to National Policy?
7. Does it affect citizens across the City?
8. Are there performance concerns?
9. Is it a safety issue?

Remit of the Panel

The scrutiny of services for older and vulnerable adults, local safeguarding arrangements for adults and crime and disorder in the city.

Specific responsibilities

The Panel will have responsibility for scrutiny functions as they relate to:

- Older people assessment and care management
- Financial support services
- Libraries and community hubs
- Independent living centre
- Commissioning older people
- Carers support
- All age disabilities (disabilities)
- All age disability (provision)
- Safeguarding and quality
- Community safety

**Panel discussion on items for
inclusion on the draft work programme.**

**Adults and Safer City Scrutiny Panel –
Connected City Theme**

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