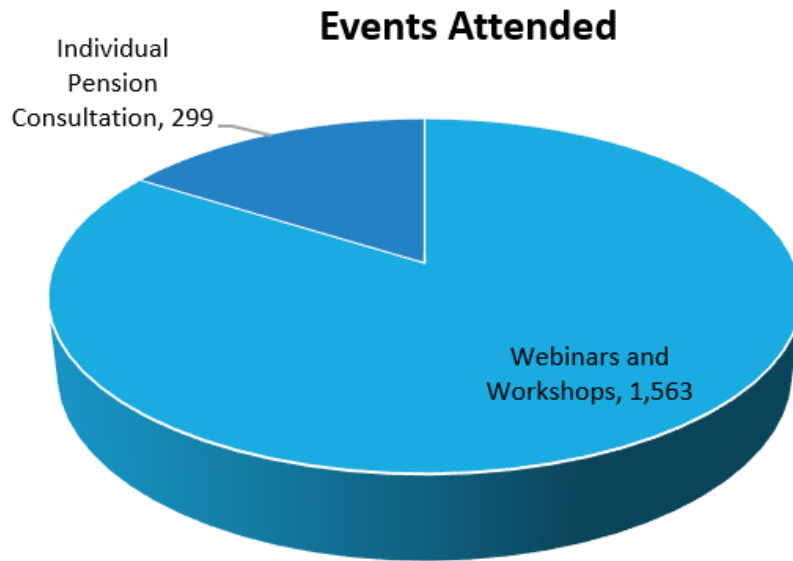


Member Services Team – Events Attended

1st January– 31st March 2021



Event Type	Attendance
Individual Pension Consultation	299
Webinars and Workshops	1,563
Total	1,862

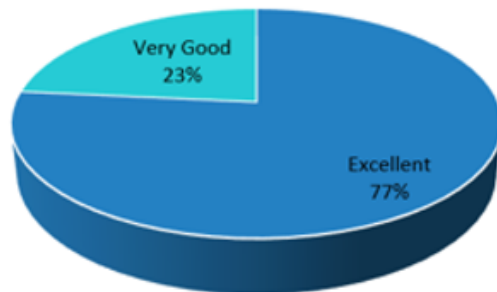
Member Services Team – Presentation Feedback 1st January – 31st March 2021



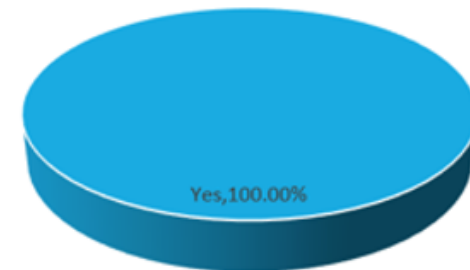
Members feedback on the following areas:

Members surveyed in January - March 2021

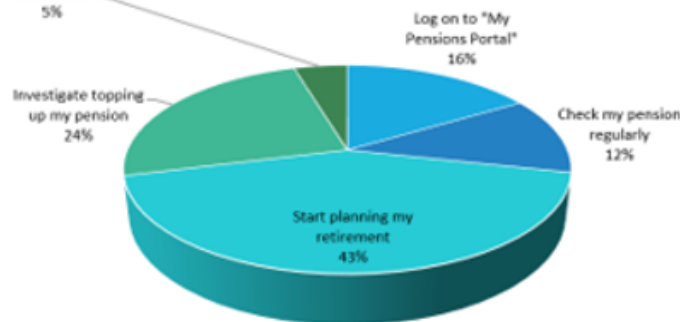
Overall, how would you rate the presentation?



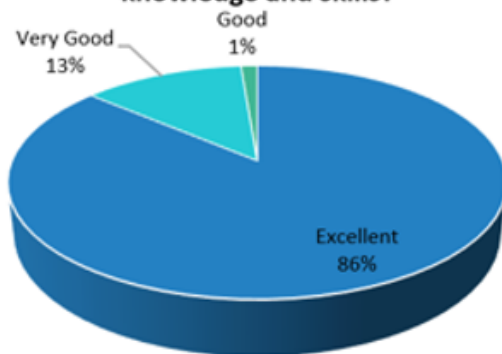
Would you recommend a colleague to attend this type of event?



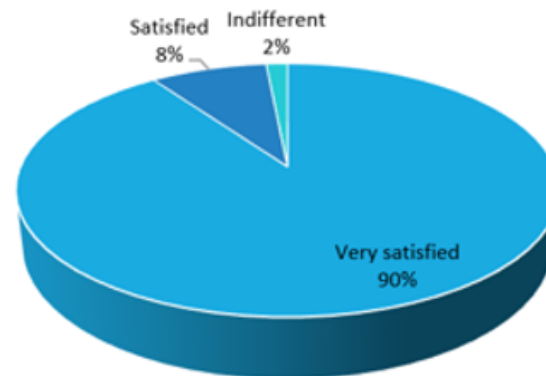
What are you going to do following this presentation?



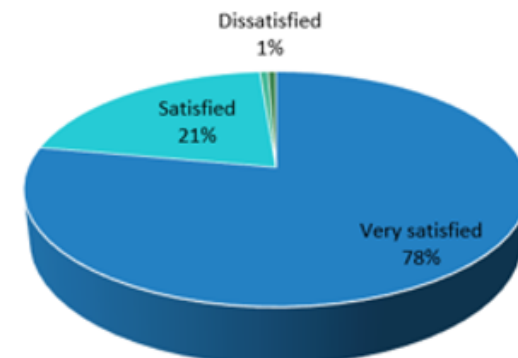
How would you rate the officers general knowledge and skills?



How satisfied are you with your most recent interaction with the WMPF?



How satisfied are you with the overall service you have received from the West Midlands Pension Fund?



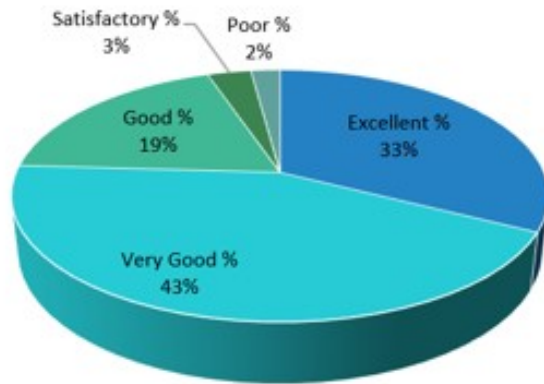
Member Services Team – Webinar Feedback 1st January – 31st March 2021



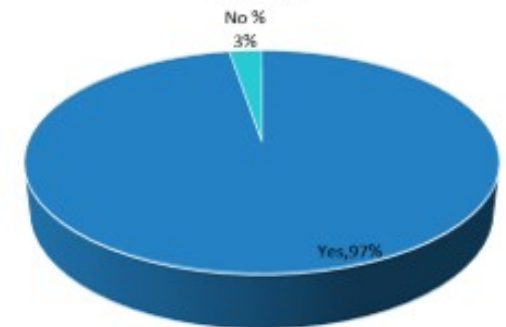
Members feedback on the following areas:

Members surveyed in January - March 2021

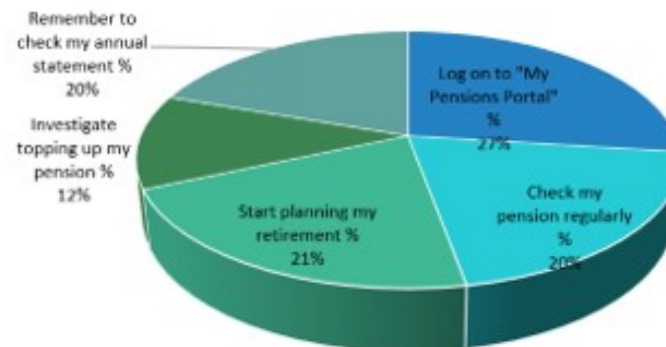
Overall, how would you rate the webinar?



Would you recommend a colleague to attend this type of event?



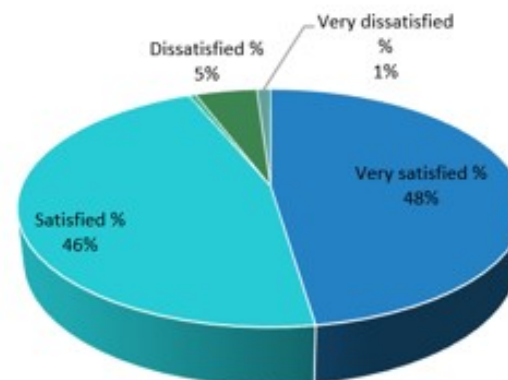
What are you going to do following this webinar?



How would you rate the presenters general knowledge and presentation skills?



How satisfied are you with your most recent interaction with the WMPF?



How satisfied are you with the overall service you have received from the West Midlands Pension Fund?

