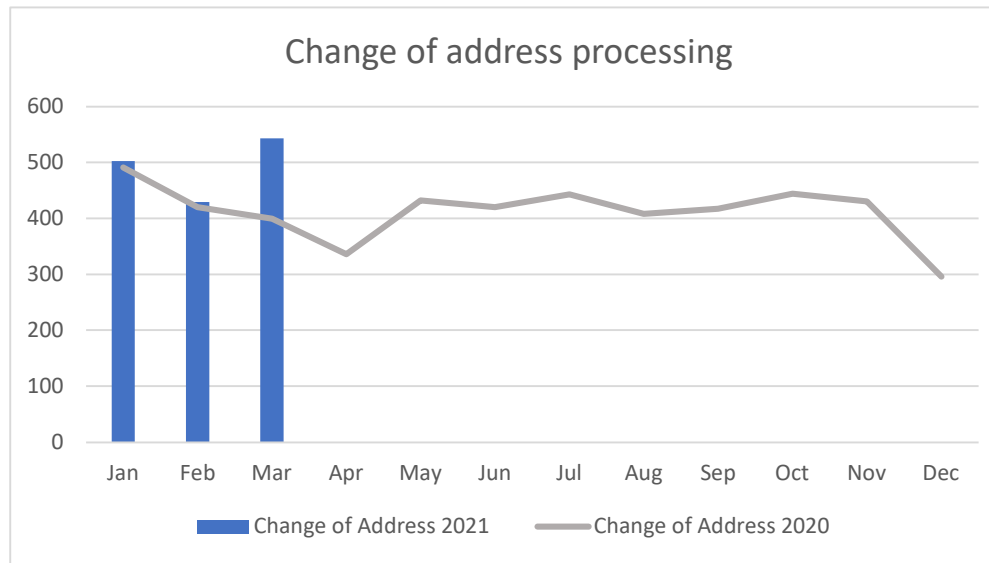








### Appendix D: Customer Services Statistics



Change of Address 2021  
Change of Address 2020

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Change of Address 2021	502	429	543									
Change of Address 2020	491	420	399	336	432	420	443	408	417	444	430	296