

Risk Ref	Risk title and description	Relighting our city priority	Risk Score	Direction of Travel	Update position
1 04/21	<b>Impact on Residents Health and Wellbeing</b> There is a potential impact on the health and wellbeing of Wolverhampton residents due to inaction by the Council.  Risk Owner: John Denley Cabinet Member: Cllr J Jaspal	Support People who need us most	12 Amber	↓	The Council published an <a href="#">outbreak control plan</a> in June 2020 which was refreshed in March 2021 and sets out how, together, we will continue to protect and support our city from the virus and any future outbreaks. Work is ongoing to support two significant programmes associated with the pandemic: a lateral flow testing (LFT) programme and a vaccination programme. A local, more detailed risk register detailing operational risks and issues is being maintained within public health.
2 04/21	<b>Businesses Closing</b> Loss of businesses within the City, potentially impacting on regeneration and the achievement of the Council's 'Relight' recovery plan.  Risk Owner: Richard Lawrence Cabinet Member: Cllr S Simkins	Grow our vital local businesses  Stimulate vibrant high streets and communities	12 Amber	↓	Government restrictions have had a detrimental impact on businesses across the city, forcing them into either a full or partial closure for significant periods of time. The Council continue to administer business support grants provided by the Government to provide direct financial assistance to businesses across the City. Work by the Council to provide tailored support for businesses in the City in order to meet current business needs and allow them to open safely, in line with Government restrictions in ongoing.
3 04/21	<b>Safeguarding Children</b> Failure to safeguard the City's most vulnerable children.  Risk Owner: Emma Bennett Cabinet Member: Cllr B Momenabadi	Support the people who need us most	12 Amber	↔	The Council continues to hold face to face visits and work face to face with vulnerable children and families as it has done throughout the pandemic, in line with its statutory role and responsibilities. Referrals to the MASH are in line with previous years and Wolverhampton's Safeguarding together partnership are holding monthly Covid-19 response meetings, monthly data continues to be submitted to the DfE and is being closely monitored. MASH24 was launched on 14 June 2021, the new arrangements support greater consistency of practice and response during the daytime, evening and at weekends.
4 04/21	<b>Safeguarding Adults</b> Failure to safeguard the City's most vulnerable adults.  Risk Owner: Emma Bennett Cabinet Member: Cllr L Leech	Support the people who need us most	12 Amber	↔	Assessments and safeguarding enquiries continue to be undertaken with more face to face visits taking place and support is being provided to service providers as reopening is underway, safely, in accordance with Government guidelines. Lessons have been learnt from the first and second waves of the pandemic and improvements continue to be made.
5 04/21	<b>Reputation / Loss of Public Trust</b> There is a risk that the Council loses public trust and confidence by; <ul style="list-style-type: none"><li>failing to respond to the needs of local people, especially vulnerable</li><li>failure to warn and inform the public leading to impact upon the health of residents and businesses.</li></ul> Risk Owner: Ian Fegan Cabinet Member: Cllr I Brookfield	Support the people who need us most	15 Red	↔	Comprehensive, targeted and regular communications with residents and other key stakeholders in Wolverhampton has played a key role in driving down infection rates and driving up vaccination rates in the City. Effective communications remain essential to keeping people safe, connecting them to life-saving covid-19 vaccines, ensuring compliance with regulations, changing behaviour to prevent the virus spreading and preparing residents for recovery and 'relight'. There has been a comprehensive assessment of levels of vulnerability and the Council's approach will continue to prioritise keeping the most vulnerable residents safe. Co-ordinating communications, working with partners at local, regional and national level continues to be absolutely vital to ensure clear and consistent messaging.
6 04/21	<b>Social Care Providers Adults</b> There is a risk that we may lose service providers and not be able to maintain adequate service provision.  Risk Owner: Emma Bennett Cabinet Member: Cllr L Leech	Support the people who need us most	16 Red	↔	Risks are being mitigated due to a robust outbreak management process and robust vaccination plans for residents in care settings and those receiving home care. The Council have established an enhanced support to providers, the daily provider survey acts as an alert to trigger contact and support if providers report they are having issues. Commissioning are working with local recruitment agencies to ensure that they understand potential demand and how they can support local care homes whilst ensuring that necessary controls are in place. Mandatory vaccination guidance may increase the risk to provider sustainability due to staff refusing vaccination, this risk is currently being analysed and IMT has been reinstated to monitor progress.
7 04/21	<b>Employee Wellbeing</b> There is a potential impact on the health and wellbeing of the Council's staff due to unprecedented levels of service demand and changes to working practices.  Risk Owner: Laura Phillips Cabinet Member: Cllr P Brookfield	Support the people who need us most	12 Amber	↔	Employee well-being continues to be a Council priority, a number of new initiatives have been launched to support the well-being of employees which include (but are not limited to); The Council's Our People Portal, adjustments to facilitate homeworking, provision for onsite working when there is a well-being need, access to mental health first aiders, access to face to face well-being checks and work-outs led by WV-Active, the introduction of Council wide wellbeing leads and the creation of wellbeing pledges.
8 4/21	<b>WV Living</b> There is potential for significant reputational and financial risk to the Council as a result of the financial impacts on WV Living as a result of Covid-19  Risk Owner: Claire Nye Cabinet Member: Cllr I Brookfield	Stimulate vibrant high streets and communities	12 Amber	↔	Cabinet approved the WV Living Business Plan for 2021-2026 on 16 December 2021-2026. Subsequently, via an urgent decision on 17 December 2020 the Council approved investment of equity in WV Living to support the business plan and delivery of housing in Wolverhampton. The Board of Directors are now fully focused on securing the resources to successfully deliver the Business Plan, the work is closely monitored by the Shareholder Board. Financial monitoring indicates that the position of the company has improved. The company has also been able to reduce the level of lending from the council and therefore it is likely that the risk score will be reduced over the coming months.

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9 4/21	<p><b>Education Provision</b></p> <p>There is a risk to the consistent provision of education to all children and young people in Wolverhampton due to Covid-19 outbreaks in schools, children and young people not regularly being in school and parents confidence that children are safe in schools due to the pandemic</p> <p><b>Risk Owner: Emma Bennett</b> <b>Cabinet Member: Cllr Dr M Hardacre</b></p>	Create more opportunities for young people	12 Amber	↔	<p>The Council continues to provide a programme of ongoing support to education providers. An education incident management team continues to meet regularly to monitor emerging Covid cases in schools and provide ongoing support to education settings in order to manage outbreaks.</p> <p>Communications to both education settings and to parents to ensure consistent messaging is ongoing.</p> <p>Significant progress has been made to identify the impact of Covid on learning and through this provide local assessments to help leaders to capture the impact and also understand current attainment and rates of progress for a range of pupil groups including Pupil Premium and SEND.</p>
10 4/21	<p><b>City Wide Regeneration</b></p> <p>There is a potential impact on the City if the Council do not take effective action to regenerate and repurpose. In addition, there are risks to ongoing Council managed and operated capital projects and programmes in terms of costs, timings and ensuring that original business cases continue to align with the Council's strategic aims.</p> <p><b>Risk Owner: Richard Lawrence</b> <b>Cabinet Member: Cllr S Simkins</b></p>	Stimulate vibrant high streets and communities	12 Amber	↓	<p>With regards to the Council's major capital projects; the strategic pipeline with funding having been secured from Towns Fund, Future High Street Fund, WMCA with further funding bids submitted as part of Levelling Up round 1 submission for CLQ. Regeneration Infrastructure Board (RIB) and Infrastructure for Growth Board (I4G) continue to consider the impacts of COVID-19 and the changes in longer term objectives. The Covid reporting protocol is ongoing and continues to identify and monitor and mitigate risks and issues directly related to Covid-19, Covid risk reports are produced on a regular basis and reviewed by Senior Management.</p> <p>The Council is pro-actively working with partners and stakeholders to mitigate risk and continue operations in accordance with Government guidelines.</p>
11 4/21	<p><b>Recovery</b></p> <p>If the Council's 'Relight' recovery planning is not robust the Council and the City will not recover swiftly resulting in an inability to fulfil key priorities and support residents and businesses effectively, resulting in significant financial and/or reputational damage.</p> <p><b>Risk Owner: Charlotte Johns</b> <b>Cabinet Member: Cllr I Brookfield</b></p>	All	12 Amber	↔	<p>Full Council approved the 'Relighting Our City' strategy on the 16 September 2020, the framework sets out five priority areas for recovery alongside three thematic cross cutting principles. The plan was developed after extensive engagement with our partners and communities, a mechanism is in place through a digital engagement platform to ensure we have an ongoing dialogue with communities around recovery in the coming months. Work to shape our future economic priorities with key partners across the city has also continued. A robust governance structure to oversee the recovery phase has been established including a city Recovery Co-ordinating Group. Regular reporting to the Strategic Executive Board and elected members is ongoing.</p>
12 4/21	<p><b>Rising Unemployment</b></p> <p>The impact of Covid-19 on businesses and industries across the City will result in more unemployment.</p> <p><b>Risk Owner: Richard Lawrence</b> <b>Cabinet Member: Cllr S Simkins</b></p>	<p>Create more jobs and learning opportunities</p> <p>Support the people who need us most</p>	20 Red	↔	<p>The Council are continuing to monitor levels of unemployment across the city. Recent figures have identified that the city has moved from being 5th highest unemployment in the UK in October 2020 to 7th highest in March 2021. Young people (18 – 25) and the over 55s have been particularly affected. The council's Wolves at Work team, along with other providers, is due to start delivery in the city of Restart, the government's new welfare to work programme. The programme provides employment support to those who have been unemployed for 12 to 18 months (since the start of the pandemic), to help them into sustainable work. The Impact (youth employment support) and Connexions (careers service) will soon start delivery from the Youth Hub, within The Way building in the city centre.</p>
13 4/21	<p><b>Information Governance</b></p> <p>If the Council does not put in place appropriate policies, procedures and technologies to ensure the handling and protection of its data is undertaken in a secure manner and consistent with relevant legislation then it may be subject to regulatory action, financial penalties, reputational damage and the loss of confidential information.</p> <p><b>Risk Owner: David Pattison</b> <b>Cabinet Member: Cllr P Brookfield</b></p>	Support the people who need us most	8 Amber	↓	<p>The score of this risk has been reduced as new ways of working are becoming embedded. IG implications have now been included within key documentation such as Teams User Guides and working from home guidance has been reviewed and will be re-issued to staff to remind them of information governance requirements when working from home. The IG Team continue to work closely with the Projects and Programmes team to ensure that IG implications are taken into account across all work streams.</p>
14 4/21	<p><b>MTFS</b></p> <p>If the Council does not manage the risks associated with the successful delivery of its medium term financial strategy including the continual review of the assumptions and projections of the strategy including the impact of Covid-19 and, the effective management of the key MTFS programmes a then this may exhaust reserves, result in the potential loss of democratic control and the inability of the Council to deliver essential services and discharge its statutory duties.</p> <p><b>Risk Owner: Claire Nye</b> <b>Cabinet Member: Cllr I Brookfield</b></p>	All / Our Council	20 Red	↔	<p>On 17 February 2021 Cabinet received an update on the 2021-2022 Budget and Medium-Term Financial Strategy 2021-2022 to 2023-2024. It was reported that the impact of Covid-19 has had and will continue to have a significant financial impact on the 2020-2021 budget and the Medium-Term Financial Strategy. There are longer term implications for the Council's operating model, as the scale of the change post Covid-19 will place new expectations and demands on 2020-2021 and future years. It is anticipated that income streams will continue to be adversely affected in 2021-2022 and future years as a result of the pandemic, furthermore, the impact of Covid-19 and the Council's plan for Relighting Our City over the immediate and medium term will require financial investment. In recognition of this initial investment that will be required to support recovery work, Cabinet on 8 July 2020, approved a specific Recovery Reserve of £3 million.</p>

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15 14/21	<p><b>Cyber Security</b></p> <p>Failure to maintain a high level of cyber security (technology, processes and awareness) throughout the Council may result in cyber-attacks and theft or loss of confidential data leading to financial penalties, reputational damage and a loss in public confidence.</p> <p><b>Risk Owner: Charlotte Johns</b> <b>Cabinet Member: Cllr O Ahmed</b></p>	Support the people who need us most	Amber 8	↔	<p>ICT continue to deploy security enhancements across the infrastructure to further improve security, key activity undertaken includes:</p> <ul style="list-style-type: none"> <li>• Implementation of multi factor authentication</li> <li>• Conditional policies which prevent access to the Council's network on personal devices unless it is via the internet.</li> <li>• Amending council's password policy to move to passphrases.</li> <li>• Implementation of Windows Defender Advance threat protection, User risk detection and mitigation.</li> </ul> <p>The council has also achieved external accreditation of its security, through achievement of Cyber Essentials Plus and PSN compliance.</p>
16 14/21	<p><b>Civic Halls</b></p> <p>There is a significant reputational and financial risk to the Council and to the City's wider visitor economy if the revised Civic Halls refurbishment programme is not effectively managed in terms of project timings, costs and scope.</p> <p><b>Risk Owner: Richard Lawrence</b> <b>Cabinet Member: Cllr S Simkins</b></p>	Stimulate vibrant high streets and communities	12 Amber	↔	<p>In conjunction with professional advisors, rigorous examination of contracts and the works continue to take place to ensure compliance with the detailed contracts.</p> <p>In preparation for opening in 2022 and the recommencement of commercial events (subject to Covid restrictions and national guidance), on 17 February 2021, Cabinet approved the selection of a leading commercial operator following a full, competitive tender process. The preferred operator will enter into a long-term partnership with the council. The preferred operator will bring forward exciting and ambitious plans for the venue with bigger and better acts and events. Plans will also benefit local businesses, see new jobs created and raise the city's profile.</p>
17 14/21	<p><b>Climate Change</b></p> <p>Failure to achieve the Council's commitments in relation to Climate Change, including the pledge to make Council activities net-zero carbon by 2028 may result in significant reputational damage and a loss in public confidence.</p> <p><b>Risk Owner: Ross Cook</b> <b>Cabinet Member: Cllr S Evans</b></p>	<p>Stimulate vibrant high streets and communities</p> <p>Support the people who need us most</p>	6 Amber	↔	<p>The score of this risk remains unchanged, there has been no impact on the Council's Climate change strategy as a result of the Covid-19 pandemic.</p>