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Health Scrutiny Panel

7 October 2021

Report title	Healthwatch Wolverhampton Annual Report 2020-21
Report of:	Tracy Cresswell Manager Healthwatch Wolverhampton
Portfolio	Public Health and Wellbeing

Recommendation(s) for action or decision:

The Health Scrutiny Panel is recommended to:

Note the attached Healthwatch Wolverhampton Annual Report 2020/21 for information.

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1.0 Introduction

1.1 Healthwatch Wolverhampton is the independent consumer champion for health and social care. The purpose of this report is to highlight the key achievements of Healthwatch Wolverhampton, review the projects undertaken and to understand the recommendations made for service improvement. The report also outlines key priority work areas that Healthwatch Wolverhampton will undertake during 2020/21, based upon feedback from the public and areas of concern

1.2

2.0 Background

2.1 Healthwatch England mandates that each of the 148 local Healthwatch throughout England have to produce an annual report, detailing all key Healthwatch activities and reporting on finances for the year. This is then lodged with Healthwatch England, the Care Quality committee and NHS England to ensure that every local Healthwatch is operating effectively and transparently

3.0 Impact on Health and Wellbeing Strategy Board Priorities

Which of the following top five priorities identified by the Health and Wellbeing Board will this report contribute towards achieving?

- | | |
|--|----------------------------|
| Wider Determinants of Health | x <input type="checkbox"/> |
| Alcohol and Drugs | <input type="checkbox"/> |
| Dementia (early diagnosis) | <input type="checkbox"/> |
| Mental Health (Diagnosis and Early Intervention) | <input type="checkbox"/> |
| Urgent Care (Improving and Simplifying) | x <input type="checkbox"/> |

4.0 Decision/Supporting Information (including options)

The annual report references the two main reports which Healthwatch completed during 2020/2021, namely, Urgent Care and COVID-19. These reports can be found on our website www.healthwatchwolverhampton.co.uk.

5.0 Implications

There are no known implications in relation to this report.

6.0 Schedule of background papers

6.1 The background papers relating to this report can be inspected by contacting the report writer:

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