

Proposed City Scorecard Indicators

City Scorecard Topics	City Scorecard (Proposed) Indicators	Source	Link Corporate Scorecard
Transport and Neighbourhoods	Traffic Counts	Dft	Keeping the city moving
	Motor vehicle flow	Dft	
	Number of active library borrowers		
Housing	Housing Tenure		Improving the city housing offer
	Average house price	Land Registry	
	Sales volume	Land Registry	
	homelessness		
	Percentage of overcrowded households		
Employment and Economy	Gross Value Added (GVA)	ONS	Developing a vibrant city Supporting businesses, encouraging enterprise and attracting inwards investment
	Employment and unemployment	NOMIS	
	Economic inactivity	NOMIS	
	Employment by occupation	NOMIS	
	Earnings by residence	NOMIS	
	Earnings by workplace	NOMIS	
	Claimant count	NOMIS	
	Job Density	NOMIS	
	Employee jobs	NOMIS	
	UK Business counts	NOMIS	
Education & Skills	Schools that have become academies		Challenging and supporting schools to provide the best education for children and young people
	Schools Ofsted rating	DfE	
	Educational Attainment (primary / secondary / 16 - 18 schools or colleges)	DfE	Improving our critical skills and employability approach
	College Info – what people are doing		
	Universities		
	Qualifications	NOMIS	
	Education, Training, Employment (16 / 17 Year Olds)		

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Social Care	Proportion of people who use services who feel safe	HSCIC	Safeguarding people in vulnerable situations
	Delayed Transfers of Care		Promoting independence for older people
	Rate of Older People in permanent residential or nursing care per 100,000 pop	HSCIC	
	Rate of Older People receiving long term community based services per 100,000 pop	HSCIC	
	Rate of Younger Adults in permanent residential or nursing care per 100,000 pop	HSCIC	Promoting independence for people with disabilities
	Rate of Younger Adults receiving long term community based services per 100,000 pop	HSCIC	
	Number of people with Blue badges	gov.uk	
	Number of families in focus with improved outcomes		Strengthening families where children are at risk
	Rate of looked after children per 10,000 pop	Gov.uk (LAIT)	
	Rate of children subject to a child protection plan per 10,000 pop	Gov.uk (LAIT)	
Health & Wellbeing	Life / healthy life expectancy (Male/Female)	ONS	Promoting and enabling healthy lifestyles
	Mortality rate (Stroke / lung cancer / alcohol related / respiratory disease / CHD / infant mortality)		
	Under 18 conceptions		
	Excess weight in adults and children (Reception / Year 6)		
	Fuel poverty	BEI	
	Children in low income families (under 16 / under 20)		
	Personal wellbeing estimates	ONS	
Crime and Safety	Overall total recorded crime		Keeping the city safe
	Anti-social behaviour		
	Repeat offenders		
	Youth justice		
	Violent crime		

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Council Performance	Complaints	Local Government Ombudsman	C3 Outcomes
	Reputation Tracker Indicators (Trust, listens and acts, keeps people informed)		
	Number of calls to Customer Services		
	Proportion of calls and contacts resolved at first contact		