

Appendix 1 Executive response: Scrutiny Review of Child Sexual Exploitation

| Recommendation 1. The Head of Safeguarding to produce a six monthly newsletter on safeguarding matters for all Wolverhampton Councillors. | | |
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| Comment | Timescale/progress so far | Lead Officer/Organisation |
| Accepted - completed | The first newsletter will be published in September 2016 and the second in April 2017 - the newsletter will be then be published every six months. A draft of the newsletter has been shared with members of the review group. | Dawn Williams, Head of Safeguarding, City of Wolverhampton Council |
| Recommendation 2. The Head of Safeguarding to ensure that the Wolverhampton Safeguarding Children Board Child Sexual Exploitation Strategy is updated to incorporate specific reference to the Board's commitment to the aims and objectives detailed in the West Midlands Regional Child Sexual Exploitation Framework (July 2015). | | |
| Comment | Timescale/progress so far | Lead Officer/Organisation |
| Accepted - completed | Sandeep Kaur Gill (Child Sexual Exploitation (CSE) Coordinator) confirmed that Wolverhampton Safeguarding Children Board Child Sexual Exploitation Strategy has been updated and published on the WSCB website. | Dawn Williams, Head of Safeguarding, City of Wolverhampton Council |
| Recommendation 3. The members of the CSE scrutiny review group to reconvene in October 2016 to consider progress in implementing recommendations agreed by Cabinet. The findings to be added as an appendix to the update report when presented to Scrutiny Board on 1.11.16. | | |
| Comment | Timescale/progress so far | Lead Officer/Organisation |
| Accepted – completed | The review group met on 1 November 2016 to consider progress. The review group welcomed the progress and agreed that the review report should be presented to Scrutiny Board meeting on 13.12.16. | Earl Piggott-Smith, Scrutiny Officer, City of Wolverhampton Council |

Recommendation 4. The Chair of the Councillor Development and IT Advisory Group to contact all elected Councillors reminding them of their safeguarding responsibilities and the expectation that they will complete mandatory safeguarding courses.

The level of Councillor non-attendance on e-learning safeguarding courses to be monitored by Future People Manager and reported six monthly to Councillor Development and IT Advisory Group.

| Comment | Timescale/progress so far | Lead Officer/Organisation |
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| Accepted - Completed | Email sent to all Councillors on 9 March 2016 on behalf of the Chair of the Councillor Development and IT Advisory Group to check their learning records and, if they haven't already done so, to complete the relevant mandatory training on the Learning. | Cllr Val Evans ,Chair of the Councillor Development and IT Advisory Group, City of Wolverhampton Council |

Recommendation 5. The Future People Manager in liaison with the relevant subject matter experts to undertake a review of the effectiveness of mandatory e-learning training course for Councillors to ensure that they meet their responsibilities. The findings to be presented to the Councillor Development and IT Advisory Group with recommendations.

| Comment | Timescale/progress so far | Lead Officer/Organisation |
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| Accepted - completed | <p>Meeting planned on 11 April 2016 to discuss this work. Outcome to be taken to next Cllr Development and IT Advisory Group in June 2016.</p> <p>The e-learning module is up to date with all of the relevant information which employees and Cllrs need to know.</p> <p>The Leader and Keith Ireland have agreed that the CSE module along with other key modules will be mandatory for all Councillors to complete. Each Councillor will be given a record of their own learning achievements to date. Councillors will be asked to complete the mandatory training within three months.</p> | <p>Jodie McConnell (Future People Manager)/(vacant post (Safeguarding Manager - Adults) Gillian Ming (WSCB Manager)</p> |

| <p>Recommendation 6. Priority Lead – Communicate and Engage (WSCB) to detail proposals for further awareness raising in relation to the issue of CSE. The Priority Lead, Communicate and Engage, to detail plans for raising awareness of the issue among new communities who have moved to Wolverhampton and report findings to WSCB.</p> | | |
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| Comment | Timescale/progress so far | Lead Officer/Organisation |
| <p>Accepted</p> | <p>September 2016 – revised reporting timescale to WSCB is Dec 2016</p> <p>An initial meeting between Stephen Dodd and Dr. Heather Thomas at the Refugee and Migrant Centre produced the following actions:</p> <ol style="list-style-type: none"> 1. CSE awareness raising posters to be produced in a range of Community languages for display in RMC reception and offices, (and in other community venues used by new arrival communities) – promoting ‘See Me Hear Me’ and ‘wolverhamptonsafeguarding.org.uk’ websites. These posters will be ready for launching and distribution mid October 2016 when a 2 week social media CSE awareness raising campaign is also being launched 2. Exploring adapting and building on RMC’s Health Champion to create Community Safeguarding champions which would include awareness raising of CSE and how to raise a concern 3. On-going work with Faith groups will also provide awareness raising opportunities around CSE with new communities. <p>This will be reported on at the December meeting of WSCB. Link to updated Wolverhampton Safeguarding Board website</p> <p>https://www.wolverhamptonsafeguarding.org.uk/safeguarding-children-and-young-people</p> | <p>Stephen Dodd, Priority Lead – Communicate and Engage (WSCB)</p> |
| <p>Recommendation 7. Wolverhampton representatives of organisations involved in the drafting of the West Midlands Metropolitan CSE Regional Framework (July 2015) to report annually to their respective boards on progress in embedding agreed processes within their policies and practices. Alan Coe to monitor and report progress to a future meeting of WSCB.</p> | | |
| Comment | Timescale/progress so far | Lead Officer/Organisation |
| <p>Accepted - completed</p> | <p>A report is attached. Appendix 1 which details CSE Benchmarking against west midlands metropolitan regional framework.</p> | <p>Alan Coe, Chair of WSCB</p> |

| <p>Recommendation 8. Be Safe – Junior Safeguarding Board to be invited to comment on the effectiveness of policies aimed at protecting children and young people from the risk of CSE and report their findings to a meeting of WSCB.</p> | | |
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| Comment | Timescale/progress so far | Lead Officer/Organisation |
| Accepted | <p>September 2016 - Revised timescale for reporting to WSCB is December meeting The invitation has been extended to the B-Safe Team.</p> <p>However, due to other work pressures on the B-Safe Team (not least around preparing for the forthcoming Ofsted inspection, their involvement in the successful HeadStart bid, and the school summer holidays) this work will take place between September and November 2016.</p> <p>The new CSE co-ordinator will also be invited to be involved in / help shape this work.</p> | Stephen Dodd, Priority Lead – Communicate and Engage (WSC) |
| <p>Recommendation 9. The Head of Safeguarding to review and update the following documents:</p> <ul style="list-style-type: none"> • Wolverhampton Response to Independent Inquiry into child sexual exploitation in Rotherham and Safeguarding Adults; • Children and Young People - Guidance notes for Councillors 2015. <p>The Head of Safeguarding to send updated documents to all Councillors.</p> | | |
| Comment | Timescale/progress so far | Lead Officer/Organisation |
| Accepted – completed | Self-evaluation against regional framework to be updated by July 2016. The benchmarking work has been completed. A copy of the information is available on request. | Dawn Williams, Head of Safeguarding, City of Wolverhampton Council |

| Recommendation 10. The Head of Safeguarding to share a copy of Tackling child sexual exploitation – A resource pack for councils with all Councillors at the start of the municipal year. The document to be published prominently on City of Wolverhampton Council's Learning Hub for Councillors and the Council website. | | |
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| Comment | Timescale/progress so far | Lead Officer/Organisation |
| Accepted – completed | <p>The document has been published on the City of Wolverhampton Council's Learning Hub for Councillors.</p> <p>Scrutiny Review of Child Sexual Exploitation - recommendation 10 has been added to the Wolverhampton Safeguarding Board website in the following locations:</p> <ul style="list-style-type: none"> • https://www.wolverhamptonsafeguarding.org.uk/safeguarding-children-and-young-people/i-work-with-children-young-people-families/cse • https://www.wolverhamptonsafeguarding.org.uk/safeguarding-children-and-young-people/i-work-with-children-young-people-families/resources-and-publications <p>The direct link to the document is:</p> <ul style="list-style-type: none"> • https://www.wolverhamptonsafeguarding.org.uk/images/safeguarding-children/Tackling-Child-Sexual-Exploitation-Resource-for-Councils-20-01-2015.pdf | Dawn Williams, Head of Safeguarding, City of Wolverhampton Council |
| Recommendation 11. Head of Safeguarding to brief all Councillors in advance of Safeguarding Week 2016 events. | | |
| Comment | Timescale/progress so far | Lead Officer/Organisation |
| Accepted - completed | <p>Steve Dodd advised that members of the Communication & Engagement Committee had agreed to defer the planned events for National Safeguarding week in October 2016. The event will now be held to coincide with National Safeguarding week in February 2017. Early discussions and planning for the promotion has started.</p> | Dawn Williams, Head of Safeguarding, City of Wolverhampton Council |

| <p>Recommendation 12. Lesley Writtle, Director of Operations, Black Country Partnership Foundation Trust, to be invited to lead on a review of gaps in counselling support services in Wolverhampton aimed at meeting the needs of children and young people who have either been sexually exploited or considered to be at risk. The report to investigate evidence suggesting under reporting of victims of sexual exploitation from black and minority ethnic communities and young boys. The findings to be reported to WSCB.</p> | | |
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| Comment | Timescale/progress so far | Lead Officer/Organisation |
| Accepted - outstanding | Sandeep Kaur Gill (Child Sexual Exploitation (CSE) Coordinator) is compiling a list of CSE support services available in Wolverhampton; and implementing resources in response to strategic gaps. | Lesley Writtle, Director of Operations, Black Country Partnership Foundation Trust |
| <p>Recommendation 13. Head of Safeguarding, to present annual report to Cabinet and other groups, as appropriate, on the impact of the work done during the previous 12 months to reduce the risk of children and young people becoming victims of CSE and also supporting existing victims of CSE and their families.</p> | | |
| Comment | Timescale/progress so far | Lead Officer/Organisation |
| Accepted - completed | (Sandeep Kaur Gill (Child Sexual Exploitation (CSE) Coordinator) to start collecting evidence for the report. Report to be published in May 2017. | Dawn Williams, Head of Safeguarding, City of Wolverhampton Council |
| <p>Recommendation 14. Director of Education to review school Governor training provision to ensure maximum attendance at safeguarding training sessions. The findings to be reported to Cabinet Member for Education.</p> | | |
| Comment | Timescale/progress so far | Lead Officer/Organisation |
| Accepted – completed | <p>School Workforce Team have contacted other training providers to establish a baseline of what is delivered and accessed: currently whilst 55% of all schools have accessed safeguarding training for Governors, just 30% of all governors have attended training. We will look to increase this through a variety of campaigns.</p> <p>A safeguarding session has been delivered to all Chairs and Local Authority Governors who attend forum – about 44 were present.</p> | Emma Balchin, School Workforce Manager, City of Wolverhampton Council |

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| | <p>Safeguarding Officer for Education has delivered three sessions to individual governing boards.</p> <p>As part of induction for all new governors a safeguarding session is run every term.</p> <p>Training is advertised in the weekly school bulletin and monthly Governor Newsletters.</p> <p>In addition the service provides access to online training for governors who cannot attend face to face sessions. The number of governors accessing the safeguarding modules will be tracked and reported back on a termly basis.</p> | |
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Recommendation 15. Safeguarding Officer for Education to contact nominated Safeguarding Link governors, to discuss ideas that could help improve attendance at safeguarding training sessions. Safeguarding Officer for Education to monitor and report attendance on governor safeguarding training sessions quarterly to Head Teacher’s Safeguarding Committee

| Comment | Timescale/progress so far | Lead Officer/Organisation |
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| Accepted - completed | <p>The next Head Teacher’s Safeguarding Committee meeting is due to take place on 22 March 2016.</p> <p>The Safeguarding Officer for Education attended the Wolverhampton Headteachers’ Safeguarding Meeting on 22 March 2016.</p> <p>The group were briefed on the number of governor training sessions and asked for suggestions to improve governor uptake of training. No immediate solutions were offered, but members agreed to look at the issue and share ideas.</p> | Denise Mooney, School Safeguarding Officer, City of Wolverhampton Council |

Recommendation 16. People Directorate, Commissioning Leads to present a progress report to the Cabinet Member for Children and Young People within 12 months on the impact of the changes aimed at strengthening commissioning policies, procedures and on-going support to better protect children and young people from the risk of sexual abuse or exploitation.

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| Accepted – completed | <p>Suspension policy for new business in place</p> <p>Jan 2016 - Escalation Policy (for existing commissioned contract) drafted and sent for consultation</p> <p>April 2016 – Policy goes for approval to CYP management team.</p> <p>June 2016 - Policy went for Approval</p> <p>June 2016 – Policy to be added Children Services Policy and procedures July 2016</p> <p>Progress report to the Cabinet Member for Children and Young People – March 2017</p> | Kush Patel, Strategic Improvement Development Officer – Early Help Children’s Commissioning and Safeguarding Service, City of Wolverhampton Council |
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Recommendation 17. Wolverhampton Clinical Commissioning Group (CCG) and Black Country Partnership NHS Foundation Trust to be invited to review the range of support available to the victims of CSE and their families, in particularly in terms of professional mental health support services available to both young victims and perpetrators in the community. The report to comment on the impact of raised awareness about CSE among adults who were previously victims of CSE during their childhood and the support services available to meet their needs. A progress report to be presented to the WSCB.

| Comment | Timescale/progress so far | Lead Officer/Organisation |
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| Accepted - outstanding | | <p>Manjeet Garcha - Executive Director of Nursing Wolverhampton CCG/Lesley Writtle, Director of Operations and Tabatha Darmon, Head of Safeguarding, Black Country Partnership NHS Foundation Trust</p> |

| Recommendation 18. Wolverhampton CCG to report of the impact of safeguarding training for GP's and other health professionals to WSCB. The report to include details of the number of referrals received from health professionals about safeguarding concerns, in particular issues relating to CSE. | | |
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| Comment | Timescale/progress so far | Lead Officer/Organisation |
| Accepted - completed | <p>Dr Claire Thomas - three further Level 3 training sessions are planned for this year. The sessions will include CSE , as well as two additional bespoke CSE training sessions which we have commissioned from an external expert speaker in the subject.</p> <p>December 2016 to report progress.</p> <p>Update 1.11.16</p> <p>We have now delivered three level 3 Safeguarding Children Training sessions this year which covered CSE within the content, we have also commissioned an external expert speaker who delivered 2 x 3 hour sessions on CSE. The events have evaluated well and we now revisit the attendees to evaluate impact as well.</p> <p>A report is due to be presented at the WSCB in December 2016.</p> | <p>Lead - Manjeet Garcha - Executive Director of Nursing WCCG, Claire Thomas designated doctor for safeguarding children WCCG, Lorraine Millard designated Senior Nurse safeguarding children WCCG and Helen Doggett Named GP for safeguarding children WCCG.</p> |
| Recommendation 19. Priority Lead – Communicate and Engage (WSCB) to report on progress in compiling a comprehensive picture of faith groups and unregistered schools in Wolverhampton and the extent to which they are meeting their safeguarding responsibilities. The findings to be reported at a meeting of the WSCB. | | |
| Comment | Timescale/progress so far | Lead Officer/Organisation |
| Accepted - completed | <p>September 2016 – update is going to Sept meeting. A further report on progress is going to December meeting. 228 Faith groups have so far been identified along with potential contact details and partner agencies are also forwarding details of other faith groups as and when they come to partners' notice.</p> <p>Following a postal mail out to all 228 groups we now have up to date contact details for 60 (26%) of these. A further postal mail out to attempt to elicit responses from the remaining 168 is planned for early September 2016.</p> <p>A risk assessment process is being carried out on 5 Sept to prioritise which of the 168 we should concentrate our efforts on making contact with.</p> | <p>Stephen Dodd, Priority Lead – Communicate and Engage (WSC)</p> |

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| | <p>Partners will be then asked to support making contact with the priority groups (this will include Police Officers in neighbourhoods, Elected members, staff in partner agencies who may be members of these communities etc.)</p> <p>Contacts will be used in October to begin communicating with Faith Groups to offer support, opportunities (like WIN) to promote what they do in the community, and ask about their current safeguarding arrangements and support needs. Work has already begun alongside 'Safer Sikhs' a national charity to develop shared safeguarding policies and procedures for all the Gurdwaras in the city.</p> <p>Safeguarding support has also been requested and initiated for one Hindu Temple and one community church.</p> | |
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Recommendation 20. Licensing Committee to consider suggestions from the review to further support work being done to encourage licensed taxi carriages and private hire vehicles operating within Wolverhampton to report safeguarding concerns.

| Comment | Timescale/progress so far | Lead Officer/Organisation |
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| Accepted - completed | (CSE) Coordinator attended mandatory CSE training for licensing (taxi). San also been asked to attend the review training in which the issues are raised as the drivers are out in the community in their roles. | Chair of Licensing Committee, City of Wolverhampton Council |

Recommendation 21. WSCB to review progress and challenge as appropriate against the 12 Local Standards – See Me, Hear Me Framework (<http://www.seeme-hearme.org.uk/>). The findings to be published in WSCB annual report.

| Comment | Timescale/progress so far | Lead Officer/Organisation |
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| Accepted - completed | <p>Sandeep Kaur Gill (Child Sexual Exploitation (CSE) Coordinator) to monitor the 12 standards. 12 standards to be discussed at SEMT.</p> <p>(CSE) Coordinator to contact DCI Michaela Kerr, (Public Protection Unit) regarding a rolling agenda and having 3 standards on the agenda per quarter.</p> | Alan Coe, Chair, WSCB |

| <p>Recommendation 22. WSCB Business Priority Lead; Sexual Exploitation Missing & Trafficked (SEMT) Committee, to report to WSCB impact of planned changes and to review the extent to which available resources are being used to best effect when considering the scale and extent of CSE in Wolverhampton.</p> | | |
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| Comment | Timescale/progress so far | Lead Officer/Organisation |
| Accepted - completed | <p>Update Oct 2016:</p> <p>Update provided to WSCB in October meeting of proposed updates to Delivery plan which capture resourcing considerations such as the re-structure of CS and the change to the provision of return interviews of missing children. Reassurance has been provided regarding the effective processes put in place, including details of the governance structures.</p> <p>Interviews are taking place w/c 7th Nov 2016 to recruit permanent CSE co-ordinator for the partnership.</p> <p>Commitment has been elicited from the partnership to complete a Wolverhampton multi-agency problem profile by December 2016 which will lead to an informed and contemporaneous review of the threat, risk and harm across the city and allow for resources to be invested in the key areas and in the most efficient and focussed way.</p> | DCI Michaela Kerr Public Protection Unit: Walsall and Wolverhampton Child and Domestic Abuse - West Midlands Police |
| <p>Recommendation 23. WSCB Business Priority Lead; Sexual Exploitation Missing & Trafficked (SEMT) Committee, to offer WSCB and local Councillors reassurance that any changes in the allocation of policing resources will not affect the capacity of the service to work individually and collectively to effectively disrupt and prosecute alleged offenders and also meet the needs of victims and their families.</p> | | |
| Comment | Timescale/progress so far | Lead Officer/Organisation |
| Accepted – completed | <p>Update October 2016:</p> <p>Operation Semper (a pilot of a dedicated police CSE team) was created in April 2016 and is still currently in place. A review of the ongoing position of that team is currently taking place due to the restructure of West Midlands Police resources under the change management programme commencing on 28th November 2016.</p> | DCI Michaela Kerr, Public Protection Unit: Walsall and Wolverhampton Child and Domestic Abuse - West Midlands Police |

| | <p>Irrespective of whether Operation Semper remains in its current format, the police have invested in a dedicated police officer CSE co-ordinator which is an embedded role, the introduction of a dedicated CSE tasking process and the commitment that all CSE investigations will be managed by trained specialist Child Abuse detectives</p> <p>The review of Operation Semper is due to be completed by 28th November 2016 and the future position confirmed</p> | |
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| <p>Recommendation 24. WSCB Business Priority Lead; Sexual Exploitation Missing & Trafficked (SEMT) Committee to collate responses on the use and impact of new civil and criminal powers to safeguard children at risk and also children and young people considered to be at increased risk of harm across the region to WSCB.</p> | | |
| Comment | Timescale/progress so far | Lead Officer/Organisation |
| Accepted - completed | Please see attached review document which details the position regarding civil and criminal activities since these recommendations were published. | DCI Michaela Kerr, Public Protection Unit: Walsall and Wolverhampton Child and Domestic Abuse - West Midlands Police |

Updated 30.11.16

CSE Website links

<https://www.wolverhamptonsafeguarding.org.uk/safeguarding-children-and-young-people/i-work-with-children-young-people-families/cse>

