

# Cabinet Meeting

## 26 April 2017

<b>Report title</b>	Adult Social Care Peer Challenge – Improvement Action Plan	
<b>Decision designation</b>		
<b>Cabinet member with lead responsibility</b>	Councillor Sandra Samuels Adults	
<b>Key decision</b>	No	
<b>In forward plan</b>	No	
<b>Wards affected</b>	All	
<b>Accountable director</b>	Linda Sanders, People	
<b>Originating service</b>	Adult Social Care – Older People, All Age Disabilities & Mental Health	
<b>Accountable employee(s)</b>	Linda Sanders Tel Email	Strategic Director People 01902 553000 <a href="mailto:linda.sanders@wolverhampton.gov.uk">linda.sanders@wolverhampton.gov.uk</a>
<b>Report to be considered by</b>	Strategic Executive Board Cabinet	11 April 2017 26 April 2017

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### Recommendation(s) for action or decision:

Cabinet is recommended to:

1. Agree the finalised Peer Review Action Plan and the final implementation stages of the Peer Review.

## **1.0 Purpose**

- 1.1 For Cabinet to agree the implementation of the City's adult social care Peer Review Improvement Action Plan and process for 2016-17.

## **2.0 Background**

- 2.1 Through the Strategic Director of People Services, the Council participated in the West Midlands Association of Directors of Adult Social Services regional sector led improvement programme of Peer Challenges as part of a collective commitment to continual improvement of adult social care services in the region.
- 2.2 A Report and Improvement Plan was considered and approved by the Cabinet (Performance Management) Panel on 13 June 2016.
- 2.3 Strategic Executive Board noted the initial monitoring of the Improvement Action Plan on 26 July 2016 and People Leadership have maintained monitoring in the interim.
- 2.4 Peter Hay, Strategic Director for People in Birmingham City Council visited the City of Wolverhampton on 24 March 2017 to complete the adult social care peer review process and the updated Action Plan monitoring, attached as Appendix 1, was presented and discussed.

## **3.0 Progress, options, discussion, etc.**

- 3.1 Mr Hay has written a formal letter (Appendix 2) to Linda Sanders which will complete this year's process. The letter was shared with SEB on 11 April. At the end of the review session on 24 March Mr Hay commented that the progress which had been made was "really impressive". He stated that that the Council had "embraced peer review and gone with it" and that it was "amazing to see the peer review so embedded."
- 3.2 With regard to the detailed actions, Mr Hay drew particular attention to two. Firstly, in terms of the close working between the People and Place Directorates on the "Care and the Local Economy" theme, Mr Hay described this as "really powerful." It was acknowledged that a good structure had been developed from which to lead the steps to reduce the vacancy rate in the local care sector. Secondly, in terms of care practice he drew attention to the value of the case file audit process and welcomed the new Quality Assurance Framework agreed by Adult Social Care and the implementation plan.
- 3.3 In the light of discussion about joint work with the NHS in the City and the use of the Better Care Fund as a delivery vehicle for the Sustainability and Transformation Plans, Mr Hay suggested that the narrative could be strengthened to reflect the direction being given in the City to next steps on care and health partnerships.
- 3.4 Of the sixteen actions identified in the Action Plan, three are rated as Amber and the remainder as Green. Work needs to continue most areas in the Action Plan such as embedding personalisation more securely in our practice. The WM ADASS sector-led

improvement process will continue in 2017-18 and the annual self-assessment element of the process gives added context in addition to the internal Adult Social Care Transformation programme.

- 3.5 Overall, the very positive reputation of the City of Wolverhampton within the region and beyond was noted at the Peer Review meeting. A small contribution to this was reflected in the fact that officers were advised that it is likely that the style of review and presentation of evidence adopted by the City of Wolverhampton will be recommended as a model for wider regional use going forward.

#### **4.0 Financial implications**

- 4.1 There are no direct financial implications arising from this report. Any costs from actions arising in this action plan will be met from existing resources. [GS/12042017/F]

#### **5.0 Legal implications**

- 5.1 The Peer Challenge Improvement Action Plan supports the Council's continued work to meet its wide-ranging adult social care statutory obligations under the Care Act 2014 such as market-shaping and the details identified in the Improvement Action Plan. [KO/12042017/H]

#### **6.0 Equalities implications**

- 6.1 The Peer Challenge Improvement Action Plan addresses wide-ranging activity. Some of the products of the Plan may require further equalities analysis which is otherwise not required at this stage.

#### **7.0 Environmental implications**

- 7.1 A key intention of the Peer Challenge Improvement Action Plan is to ensure sustainability for people needing support or care through sustainable resources management and service design to augment the assets which people bring in their lives. Key activities identified in the Action Plan such as the development of an adult social care commissioning strategy will build-in environmental factors to their approach.

#### **8.0 Human resources implications**

- 8.1 Some organisational development activity such as the establishment of a single commissioning unit, has already been undertaken as a result of this Plan. Further advice will be requested as required in respect of any other initiative.

#### **9.0 Corporate landlord implications**

- 9.1 There are no corporate landlord implications at this stage.

## **10.0 Schedule of background papers**

10.1 Not applicable.