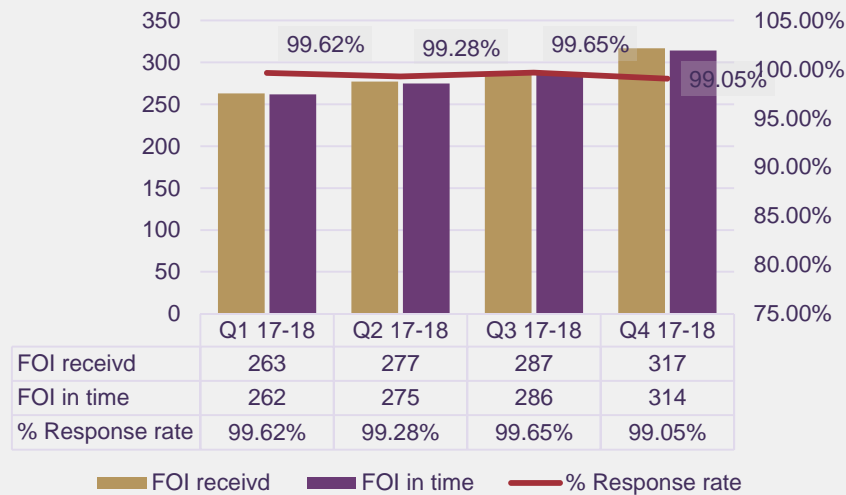


Information Governance

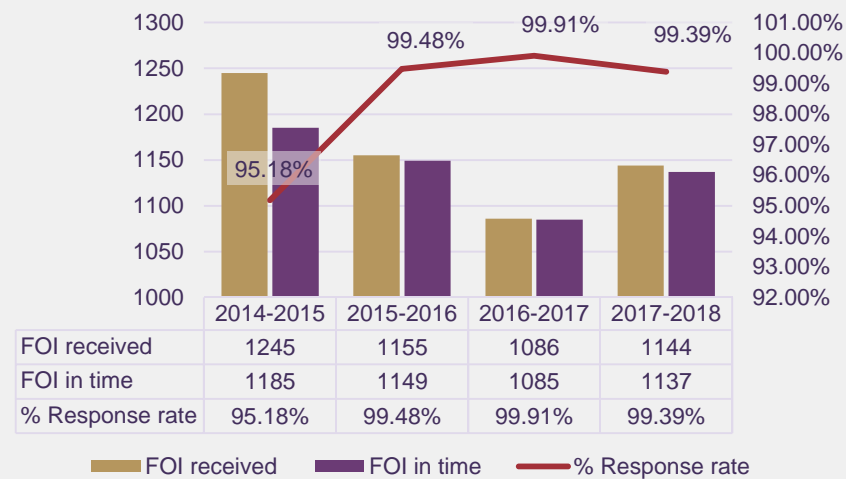
Quarter Four 2017-2018

Freedom of Information

FOI Quarterly Performance Q1 17-18 to Q4 17-18



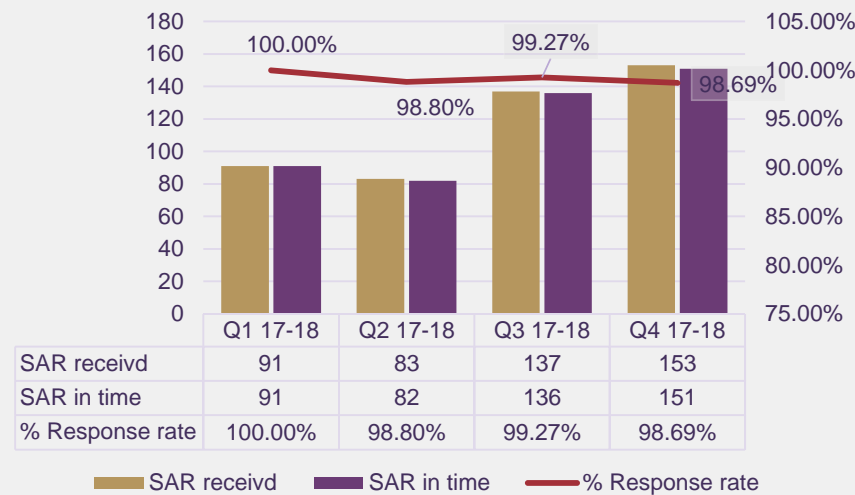
FOI Performance - Annual Comparison 2014-15 to date



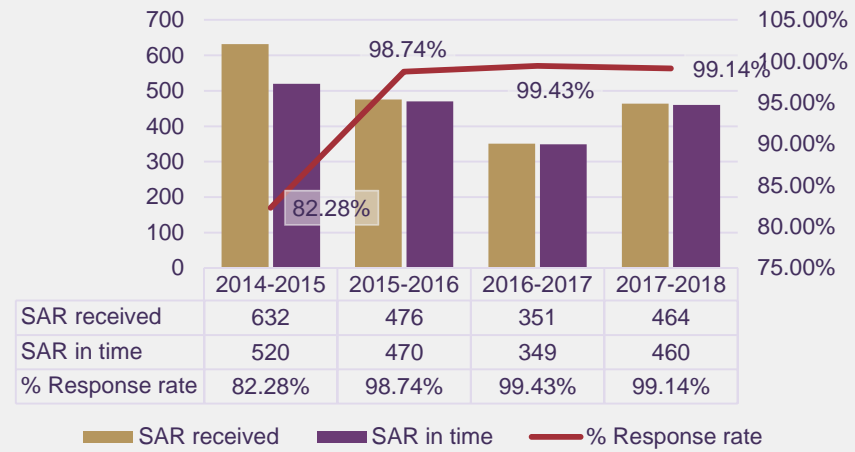
Out of the 317 requests, all but three requests were responded to within the statutory 20 day timeframe. Volumes of requests have risen this year compared to last year, however the response rate has remained at 99%

Data Protection

Data Protection/SAR Quarterly Performance - Q1 17-18 to Q4 17-18



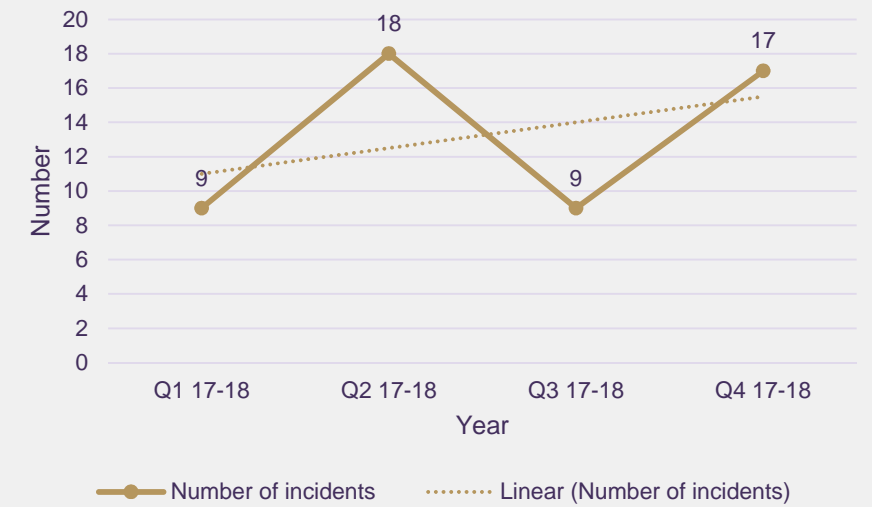
Data Protection/SAR Performance - Annual Comparison 2014-15 to present



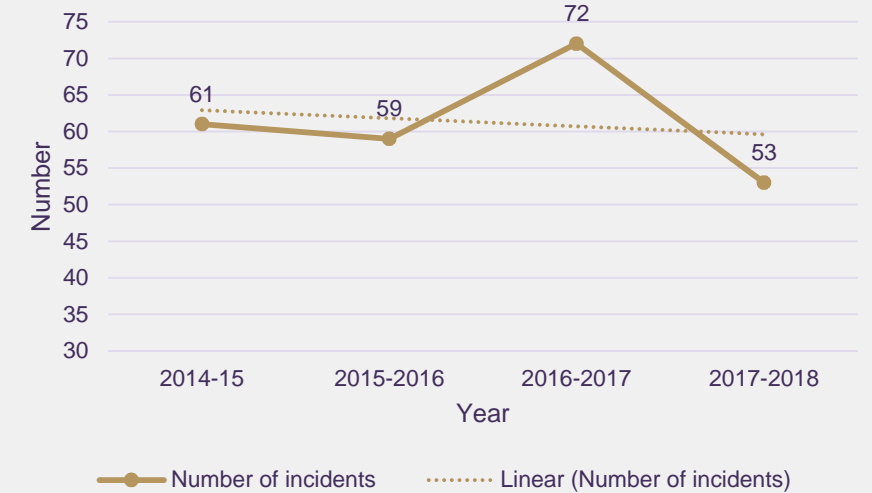
All but two requests of the 153 received were responded to within the 40 day statutory deadline. Volumes of personal information requests have risen this year in comparison with last year - however the response rate has remained high at 99%.

Information Incidents

Number of incidents - Quarterly performance Q1 17-18 to Q4 17-18



Number of incidents to Annual Comparison 2014-15 to present



The number of incidents reported this quarter has increased; however all incidents were of the low-risk category.