

<b>Report title</b>	Quality Improvement Strategy 2017-2020
<b>Cabinet member with lead responsibility</b>	Councillor Hazel Malcolm Health and Wellbeing
<b>Wards affected</b>	All Wards
<b>Accountable director</b>	Sally Roberts - Chief Nurse, Director of Quality Wolverhampton CCG

**Recommendation for action or decision:**

The Health and Wellbeing Board is recommended to:

1. Consider and note the Quality Improvement Strategy 2017-2018.
-

## **1.0 Purpose**

- 1.1 To inform the Health and Wellbeing Board of the work that is ongoing.

## **2.0 Background**

- 2.1 This is the second iteration of the Quality Improvement Strategy which identifies quality improvement priorities for 2017 - 2020. The strategy has been developed in consultation with staff and engagement from our lay members, patient representatives and HealthWatch at our Quality and Safety Committee. The work of the Quality team aims to further progress our ambitions identified within the Clinical Quality Strategy 2015 - 2017; continuing to ensure that our patients receive services that are safe, effective and positively experienced.

## **3.0 Progress, options, discussion, etc.**

- 3.1 Wolverhampton CCG is committed to continually improve, drive up quality and ensure that the patient's experience of care and treatment is sought and heard and that this important information is utilised to improve services. The approach is to work in partnership with patients, public and all service providers whilst ensuring that evidence-based, safe, high quality services are delivered and sustained.