

Cabinet (Performance Management) Panel

17 September 2018

Report title	Draft Council Insight and Performance Strategy and Quarter One Corporate top-25 indicators (1 April – 30 June 2018)	
Decision Designation	AMBER	
Cabinet member with lead responsibility	Councillor Val Gibson Governance	
Key decision	No	
In forward plan	No	
Wards affected	All Wards	
Accountable director	Tim Johnson, Managing Director	
Originating service	Insight and Performance, Communications	
Accountable employee(s)	Ian Fegan Tel Email	Head of Service, Communications 01902 554286 Ian.Fegan@wolverhampton.gov.uk
Report to be/has been considered by	N/A	

Recommendations for noting:

That Cabinet (Performance Management) Panel is recommended to note:

1. Progress, as part of the C3 transformation programme, on the development of a new Insight and Performance Strategy which aims to support the Council's ongoing transformation.
2. The Council's performance against its top 25 performance indicators in quarter one (April to June 2018) of the 2018/2019 financial year.

1.0 Purpose

- 1.1 Following on from the previous update to Cabinet (Performance Management) Panel in June 2018, the purpose of this report is to update members on the development of a new City of Wolverhampton Council Insight and Performance Strategy and on performance against the council's top 25 performance indicators in quarter one (April to June 2018) of this year.

2.0 Background

- 2.1 Effective use of data and information to support decision-making and transformation is vitally important to the future success of the council.
- 2.2 A proposed new approach to how the council delivers Insight and Performance is set out in a new, draft strategy (see 3.0 below).
- 2.3 The council's top 25 performance indicators have been developed following the Outcome Based Accountability (OBA) project work and in conjunction with Strategic Executive Board (SEB).
- 2.4 The indicators have been identified and proposed due to their strategic importance (nationally and locally) and to support measurement of the council's corporate plan.

3.0 Inform, innovate, transform: a new strategy

- 3.1 The new Insight and Performance Strategy and Plan: inform, innovate and transform aims to develop a new framework and corporate approach to the way City of Wolverhampton Council delivers insight and performance.
- 3.2 It promotes innovation and organisational culture change to make far better use of two of the council's most important assets: people and data. The two are intrinsically intertwined - better strategic and operational use of data delivers much more effective use of all of the council's other assets, including people.
- 3.3 Such an approach will help deliver the Future Performance strand of the current Confident, Capable Council (C3) transformation programme, the council's new data strategy, Corporate Plan and City Vision 2030 outcomes. It is based on establishing a strong, corporate framework for insight and performance management and governance.
- 3.4 The document has been developed as part of a wider piece of work on data strategy and comes on the back of a review of the priorities, capabilities and capacity of the Insight and Performance team carried out in July 2018 by independent consultants' ICT Revolutions. The review and strategy will contribute to a restructuring of the team aimed at making it more efficient, effective and focused.
- 3.5 As well as setting out a framework, the document also highlights a number of case studies which show the impact that good insight and performance analytical work can have in terms of making the council more efficient and save money.

3.6 The Insight and Performance Strategy is attached at **appendix one**.

4.0 Top 25 Corporate indicators

4.1 The Business Intelligence Managers for People and Place will present the Quarter 1 2018 to 2019 top 25 performance indicator results using PowerBi.

5.0 Financial implications

5.1 There are no financial implications associated with the recommendations in this report as Panel is only requested to note progress on the development of an Insight and Performance Strategy and performance against key indicators in quarter one. It is worth noting, however, that improved use of data and analysis to provide meaningful insight supports evidence-based decision making and the Council's drive to be more efficient and effective in resource use.
[GE/07092018/I]

6.0 Legal implications

6.1 There are no direct legal implications arising from this report.
[SH/07092018/S]

7.0 Equalities implications

7.1 There are no direct equalities implications arising from this report.

8.0 Environmental implications

8.1 There are no direct environmental implications arising from this report.

9.0 Project Implications

9.1 There are no direct equalities implications arising from this report.

10.0 Human resources implications

10.1 There are no direct human resource requirements resulting from this report.

11.0 Corporate landlord implications

11.1 There are no direct corporate landlord implications from this report.

12.0 Schedule of background papers

12.1 13 June 2018 – Update on development of new Outcomes Based Accountability Performance Framework and new WV Insight Portal.