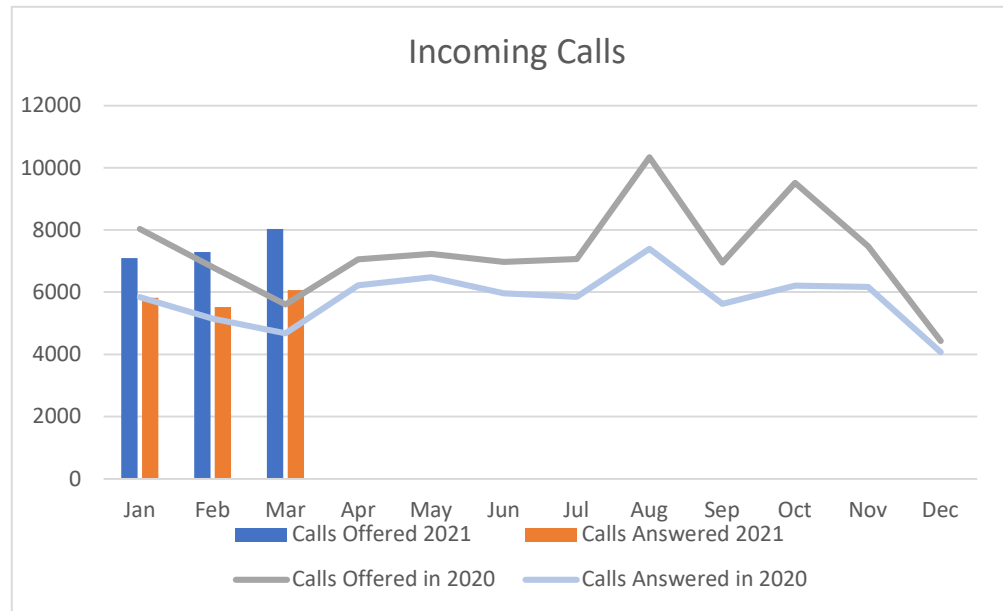
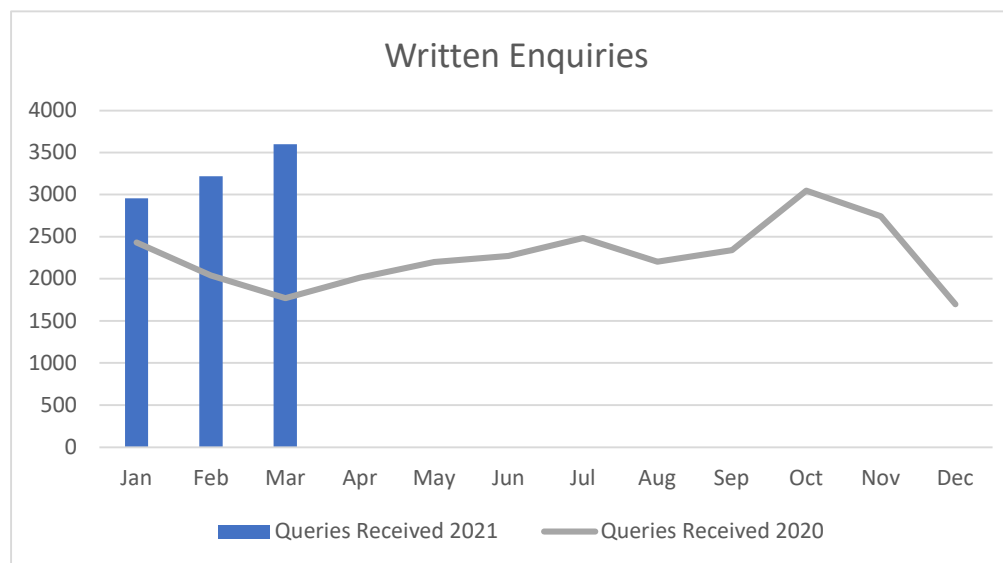


Appendix D: Customer Services Statistics January to March 2021

[illegible]

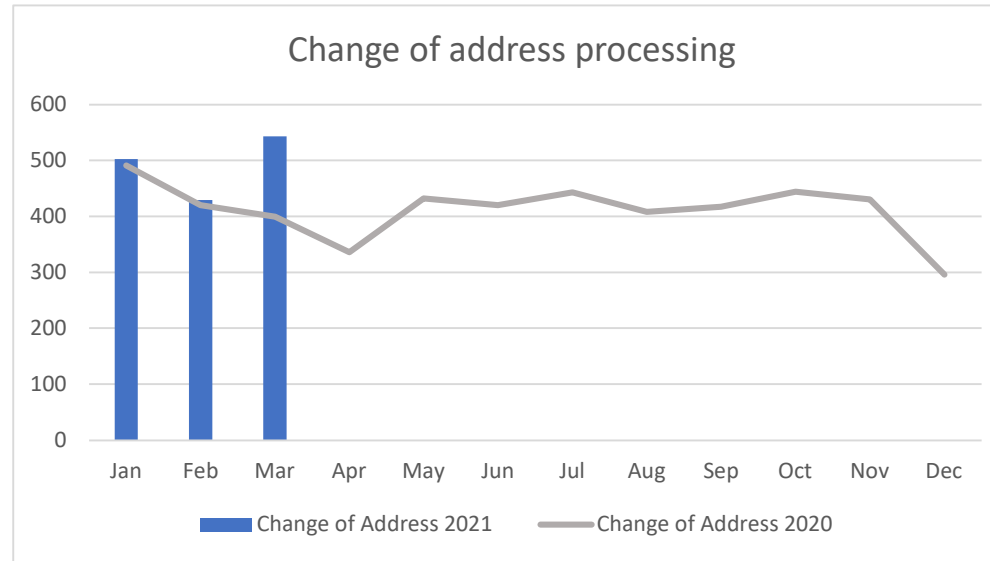
Appendix D: Customer Services Statistics

[illegible]

Appendix D: Customer Services Statistics

[illegible]

Appendix D: Customer Services Statistics



Change of Address 2021
Change of Address 2020

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
502	429	543									
491	420	399	336	432	420	443	408	417	444	430	296