



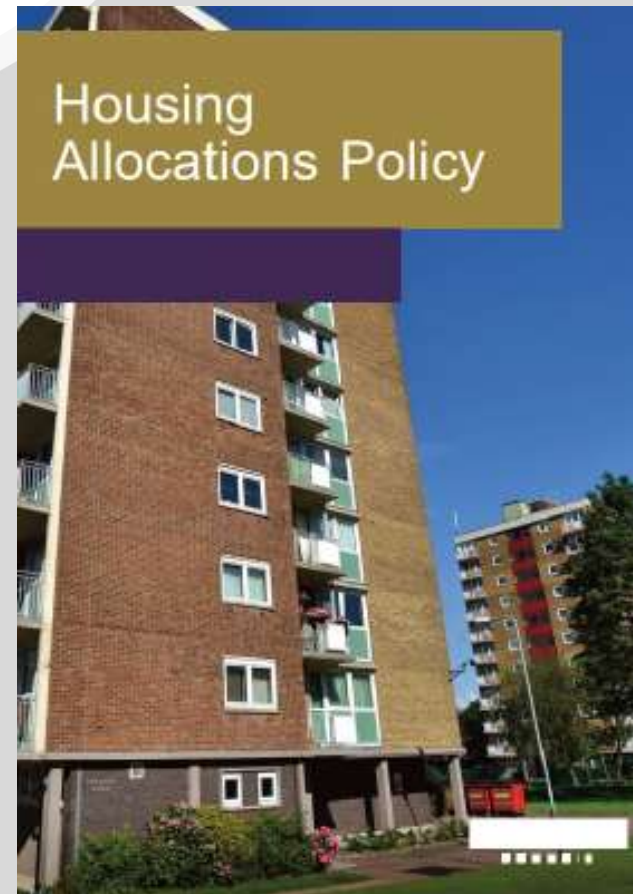
CITY OF
WOLVERHAMPTON



Housing Allocations Policy 2020



- Adopted by Cabinet in February 2020
- Council Policy
- Applications for housing taken by Homes in the City / Wolverhampton Homes



Applying the New Policy

Phased Rollout

Development of a New IT System

Full Implementation of the Policy – 28 September 2021



SERVICE DISRUPTION

17 June HiTC will go down, meaning no new applications can be submitted, no adverts or bidding for 2 weeks to allow for IT system re-build

Applications made before 2 August will need to re-apply

Applications made from 2 August will be under the new policy and not made *live* until 28 September

Emergency and homeless applications will continue to be assessed during this time.

Applying the New Policy & Supporting Customers

- Information emailed to all applicants
- Information on HiTC, CWC websites & social media
- Applicants invited to re-apply between August & the end of September
- New applications will be made online
- Anyone unable to re-apply online can receive support over the phone to complete the application
- HiTC equipped with *read aloud* for people with language or accessibility needs

CITY OF WOLVERHAMPTON COUNCIL

Homes in the City

[Homeless](#) [Housing Options](#) [Are you ready?](#) [Look for a property](#) [Go](#)

The way we let council homes is changing

The council has made key changes to its housing allocations policy to ensure council homes in Wolverhampton are let to those who need them most. If you have a current application, we will send you a letter in the post with details of what you need to do.

[Learn more in the news section.](#)

[Homes in the City](#)

[Homes in the city explained](#) [Frequently Asked Questions](#) [Latest news](#) [Need some help?](#)

Understanding the Changes . . .

- Letter to Councillors and MPs with information and FAQs
- Information on the Members area of the website and available through the MEU
- Training slides available and online through OD
- All Councillors and MPs have been invited to workshops
- Housing would welcome contact from any further interested Councillors to arrange a workshop.

