



Sunny's Superstore
Cleveland Street
City Centre
Wolverhampton
WV1 3AA

Licensing
West Midlands Police Headquarters
Lloyd House
PO Box 52
Colmore Circus Queensway
Birmingham
B4 6NQ

Direct Telephone: 871 3196
Switchboard: 101
Internal: 871 3196
Email: WV_licensing@west-midlands.pnn.police.uk
Our Reference:

Date: 24/08/2022

Dear Mr Narinderjit Malhi

I am writing to you as the Designated Premise Supervisor and Premise License Holder of Sunny's Superstore following a compliance check that was conducted there on 13th August 2022

Below is a list of breaches that were identified during the visit:

The premises have CCTV installed and covers many areas of the shop and recording for 31 days and available on request by a responsible authorised member.
CCTV trained member of staff to be available to download footage if requested.
An incident book to be used to record all incidents and will be provided to Police or any member of a responsible authority upon request.
Incident book to be signed by the DPS weekly.
Staff will be provided with refresher training for challenge 25 every 6 months. This will be recorded and provided to the police or any member of relevant authority on request.
Litter bins are situated outside the shop
All staff will be trained and regularly refreshed in the challenge 25 policy.
We have a till prompt when selling cigarettes and alcohol

You were compliant with the following conditions:

There is lighting outside the premises
Refusal book to be used to record all incidents (refusals) and will be provided to the police or any member of responsibility authority upon request.

Please ensure these breaches are rectified as a matter of urgency.

During this visit I explained to you that it is a criminal offence to sell alcohol to anyone who is drunk. During my visit on 13th August I went through in detail with you what this means and how this will affect the street drinkers who purchase alcohol and then drink it outside the shop. Seconds after I left the shop, I witnessed you serve alcohol to a known street drinker who was clearly very intoxicated. You blatantly ignored everything that I had said to you moments prior. You attempted to justify this by saying you didn't sell the drunk customer a single can you sold him 2 cans of high strength beer for £2 but he is coming back to collect the other one once we had gone. I informed you that this incident will be recorded and the breaches need to be rectified as a matter of urgency.

Yours sincerely

Aimee Taylor
Licensing and Regulatory Officer.





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Our Reference:

Date: 03/10/2022

Dear Mr Narinderjit Malhi

I am writing to you as the Designated Premise Supervisor and Premise License Holder of Sunny's Superstore following a compliance check that was conducted there on 3rd October 2022

Below is a list of breaches that were identified during the visit:

The premises have CCTV installed and covers many areas of the shop and recording for 31 days and available on request by a responsible authorised member.

CCTV trained member of staff to be available to download footage if requested.

Incident book to be signed by the DPS weekly.

Staff will be provided with refresher training for challenge 25 every 6 months. This will be recorded and provided to the police or any member of relevant authority on request.

Litter bins are situated outside the shop

All staff will be trained and regularly refreshed in the challenge 25 policy.

We have a till prompt when selling cigarettes and alcohol

You were compliant with the following conditions:

There is lighting outside the premises.

Refusal book to be used to record all incidents (refusals) and will be provided to the police or any member of responsibility authority upon request.

Incident book to be used to record all incidents and will be provided to Police or any member of relevant authority upon request.

Please ensure these breaches are rectified as a matter of urgency.

This compliance check was conducted with [REDACTED] (Premise License Holders brother) due to yourself (Narinderjit) not being available at this time. [REDACTED] explained that he only sells cans in a minimum of 2 per sale. From what [REDACTED] explained to me and yourself on our previous visit this would fall under Irresponsible Drinks Promotion as per the Licensing Act 2003. [REDACTED] stated that he has only just started working there and only covers now and again but has received no training. [REDACTED] is now aware of the Irresponsible drinks promotions and confirmed he is not sure but will speak to yourself upon your return.

Yours sincerely

Aimee Taylor
Licensing and Regulatory Officer.



