Appendix 17

**From:** Rob Edge. (Agent for the applicant)

Licence Leader Ltd

**To:** Other Person objections

Licensing Authority (Deb Craner)

11 January 2023

Dear Sir or Madam,

## Premises Licence Application-Licensing Act 2003. Bantock Park

Thank you for your email in relation to the above application. I am sorry that you felt the need to object, as I am sure you will see below that the event for this year will not give you any reason for concern.

Having heard your concerns, we have listened and now list an outline of the measures being taken:

- 1. Having listened to your concerns we have made the decision to cancel one of the days, the event will now only take place on the Saturday 17<sup>th</sup>.
- 2. A new acoustics company has been appointed to oversee the noise monitoring of the event and we have liaised very closely with the Environmental health team of the Council to ensure that they fully comply with the Councils guidelines for noise pollution.
- 3. The appointed acoustic control consultant shall carry out a survey to determine the background noise levels (As defined by the Code of Practice on Environmental Noise Control at Concerts) at locations around the venue representative of the noise sensitive premises likely to experience the largest increase in noise/highest noise level as a result of the concert.
- 4. Learning lessons from last year's concert, we have now redesigned the layout of the stage and speakers to reduce the noise experienced by residents, this was carried out in agreement with the Councils noise expert.
- 5. A member of the Council's Environmental Health noise monitoring team will be present throughout the event to oversee the monitoring of noise levels
- 6. A hotline phone number to be set up so that local residents will be able to contact the event organisers on event days for information or with concerns about public nuisance. The hotline phone number will be circulated to residents in advance of the event as part of the letter drops.
- 7. A residents letter drop will be sent out 4 months, 2 months, and 14 days prior to event to alert them of the event details. The letter drop area will be decided in consultation with the Local Authority.

I can assure you that when this application was made, my client had agreed to fully work with the Licensing Authority and all of the Responsible Authorities and be willing to act on their advice, this is and always will be the case.

The upholding of the licensing objectives is something that is taken very seriously by the applicant. There is a stronger management team at this year's event and, as well as more robust measures and policies in place to support upholding the licensing objectives.

The application contains a robust operating schedule to support the premises licence conditions offered, and has been agreed with both the Licensing Authority and

Environmental Health. The applicant will always demonstrate due diligence in all it does to uphold the licensing objectives for this event.

When completing the submission of this application, I have given full regard to:

- ➤ The licensing objectives as set out in the Licensing Act 2003.
- ➤ The Council's Statement of Licensing Policy
- ➤ The updated guidance issued by the Home Office, under Section 182 of the Act.

The premises will incorporate the following documents into its day to day running:

- Noise Management Plan.
- ➤ Challenge 25 Policy and signage
- Refusals log
- > DPS Authorisation form
- > Staff training and operations manual
- Customer signage

I would hope that I have answered all of the points raised by you in relation to your objections under the Licensing Act 2003. It is my belief that the licensing objectives have been fully met by the applicant, and that the application and supporting documents demonstrate due diligence on their part. We have listened to the points raised and have learned a number of lessons from the previous event.

If you feel that I have answered your concerns in the points laid out above, I would appreciate you notifying the Licensing Authority that you are willing to withdraw your representation.

If you would like to discuss the matter in more detail, please don't hesitate to contact me either by telephone or email.

Kind regards

Pol Edga (Director)

Rob Edge (Director) Licence Leader Ltd