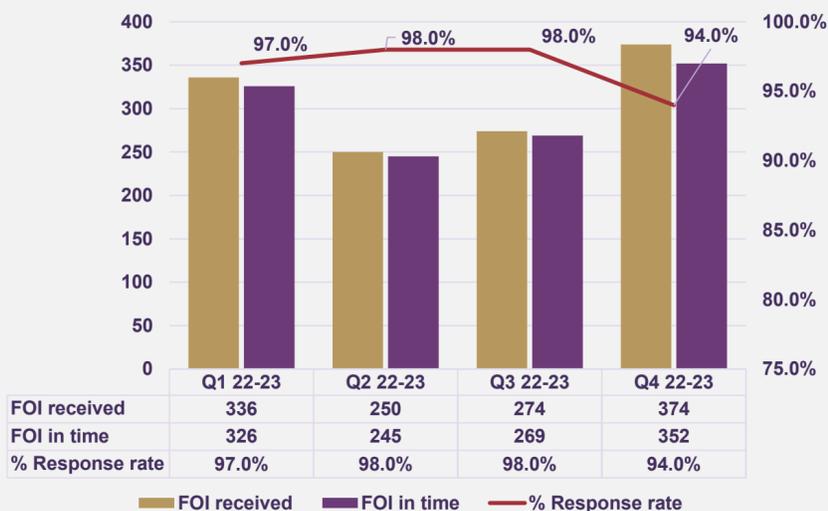


Information Governance

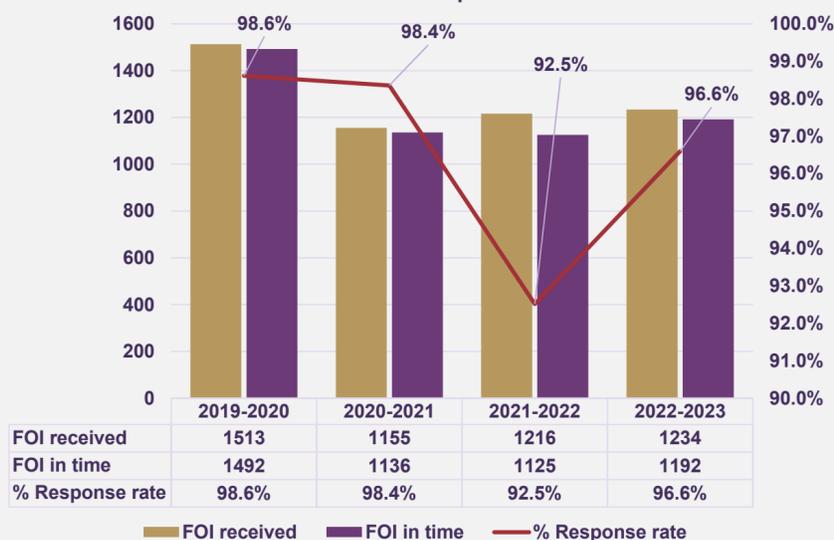
April 2022- March 2023

Freedom of Information

FOI Quarterly Performance 2022/23



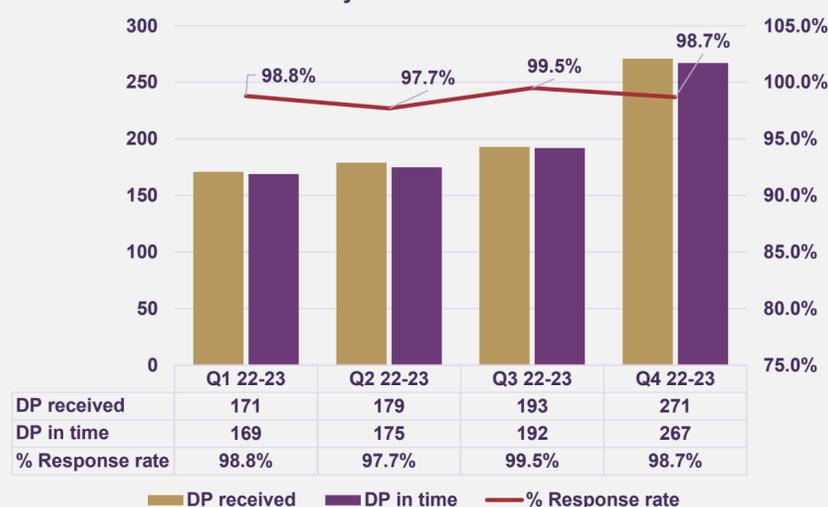
FOI Performance - Annual Comparison - 2019/20 to 2022/23



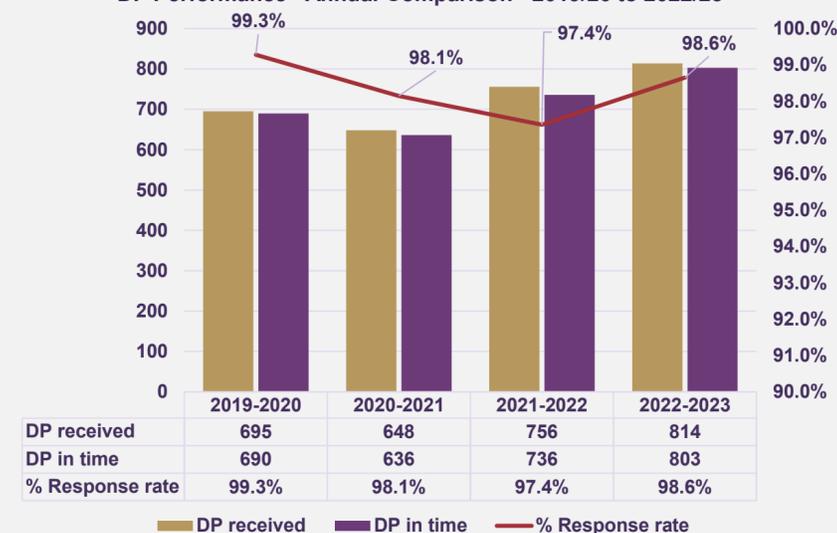
Performance has improved (4%) for the period in comparison to the figures at this point last year. The Council continues to exceed the 90% target response rate set by the regulatory authority the ICO. For Q4 25% of the increase in volume is due to the requests submitted by a single individual.

Data Protection

DP Quarterly Performance - 2022/23



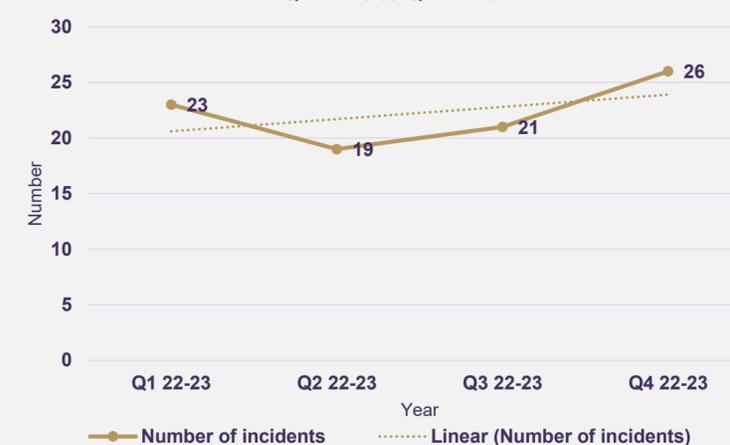
DP Performance - Annual Comparison - 2019/20 to 2022/23



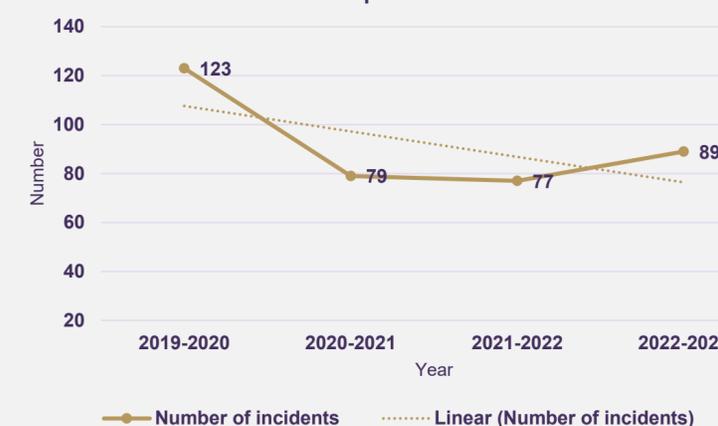
Performance has improved for the period in comparison with the figures from last year. Disclosure requests received from other professional bodies (Police, other LAs) continue to make up the bulk of requests received. Similar to FOI there has been a significant upswing in requests for Q4 than at other points of the year.

Information Incidents

Number of incidents - Quarterly performance Q1 22-23 to Q4 22-23



Number of incidents to Annual Comparison 2019-20 to present



The volumes of incidents reported this year are comparable with the previous year, but are still reduced from those seen pre-pandemic levels. The largest category of breaches occurring continues to be emails or post sent to the wrong recipient. Two cases were of high enough risk to be reported to the ICO.